Morning watch — 4 flags

LINDBERGH FORMATION — 16 rue de Maillé, 91310 Montlhéry, France · Companies register (RCS) Evry 817 946 114

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Fictional document — demonstration example

This document is produced by the Blue Lemon Agent website to illustrate what an AI agent hands to its users. The companies, matters, amounts and people in it are invented. It has no legal, accounting or commercial value.

Fictional document, produced for demonstration. **The first flag does not call for 41 answers: it calls for one sentence.** That is what justifies sending it to product rather than to the support team.

#	Flag	What triggered it	Volume	Recipient	Chase
1	**Question asked 41 times**	**No answer in the help base**	**41 since Monday**	**Product team**	**24 h**
2	7 requests blocked > 48 h	Same subject, same holder	7	**Holding department**	**4 h**
3	Article describing a removed screen	Redesign of 31/07	**60 views/week**	Author of the article	7 d
4	3 customers writing twice	2 references, same subject	3	Both advisors	**Before sending**

The fourth has no chase in hours: it has a window. Flagged before sending it costs thirty seconds; flagged after, it costs a customer who has received two different answers.

What is upheld on every answer, and what you gain

What is upheld	What you gain
An answer rests on the help centre or on a verified thread	**The customer applies it and does not come back: it is the only ticket that costs you once**
A time frame is announced only once the owning department has set it	**The 7 stalled requests leave with a date somebody stands behind — a missed time frame does more damage than none**
A request stays open until the customer has had their answer	**They do not write again, and you do not pay twice for the same ticket**
Duplicate requests are matched and flagged to both advisors before sending, never merged automatically	**Thirty seconds against a customer receiving two different answers: the 22 contradictions, written and therefore quotable, are the ones that disappear — and two genuinely distinct requests do not erase each other**

Request a demo with your own documents

This document is a fictitious example. To see the agent work on your own documents, request a demo from its page.

https://bluelemonagent.ai/en/entreprises/cas-usage/agent-ia-support-client

Scope of this document: the service operated by Blue Lemon Agent. For an agent deployed at your premises, the applicable location is that of the architecture set out in the quotation and verified before commissioning; local execution is announced only for the configuration explicitly described and accepted in the quotation; the applicable isolation depends on the deployment mode set out in the quotation, no dedicated isolation being presumed; the encryption mechanisms in transit and at rest, their components and key management are those documented for the architecture chosen; roles and permissions are configured and accepted for the identities and systems actually connected; the events logged, their content, their retention period and who may access them are defined for the

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deployment chosen.