No recording — text only

LINDBERGH FORMATION — 16 rue de Maillé, 91310 Montlhéry, France · Companies register (RCS) Evry 817 946 114

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Fictional document

> **Fictional document — demonstration example**
> This document is produced by the Blue Lemon Agent website to illustrate what an AI agent hands to its users. The companies, matters, amounts and people in it are invented. It has no legal, accounting or commercial value.

> **Fictional document**, produced for demonstration. **"Record the voice" and "keep a record" are not the same question.**

Item	Kept?	Form
Reason for the call	**Yes**	**Text**
What was noted	**Yes**	**Text**
Department the call went to	**Yes**	**Text**
The voice	**No**	**—**

What a voice carries beyond a text

Information	In the voice	In the text
Who is speaking	**Yes**	**No**
The accent	**Yes**	**No**

Information	In the voice	In the text
The apparent age	**Yes**	**No**
The person's state	**Yes**	**No**
What serves to handle the request	**Yes**	**Yes**

> **Handling the request never needs the first four rows.** It is the only argument used, and it is enough.

What this choice gives, and what it does not claim to be

Situation	What the agent can produce
Retrieving a call's content	**A dated record: reason, what was noted, what was understood**
A verbatim of what was said	**No — and the record says so in as many words**

The agent presents it as such. A record passing itself off as a verbatim would be worth less than a record that says exactly what it is.

If recording is necessary to the company

Condition	Required?
Decided by the company	**Yes**
Announced to the caller	**Yes**
Time-limited	**Yes**
An option in the agent's settings	**No — a separate arrangement**

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Legal notice (in French): bluelemonagent.ai/mentions-legales

Request a demo with your own documents

This document is a fictitious example. To see the agent work on your own documents, request a demo from its page.

https://bluelemonagent.ai/en/entreprises/cas-usage/agent-ia-standard-telephonique-vocal

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Scope of this document: the service operated by Blue Lemon Agent. For an agent deployed at your premises, the applicable location is that of the architecture set out in the quotation and verified before commissioning; local execution is announced only for the configuration explicitly described and accepted in the quotation; the applicable isolation depends on the deployment mode set out in the quotation, no dedicated isolation being presumed; the encryption mechanisms in transit and at rest, their components and key management are those documented for the architecture chosen; roles and permissions are configured and accepted for the identities and systems actually connected; the events logged, their content, their retention period and who may access them are defined for the deployment chosen.