One thousand six hundred and forty in writing, four hundred and sixty oral

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2,100 calls · fictional document

> **Fictional document — demonstration example**
> This document is produced by the Blue Lemon Agent website to illustrate what an AI agent hands to its users. The companies, matters, amounts and people in it are invented. It has no legal, accounting or commercial value.

> **Fictional document**, produced for demonstration. **The caller has nothing: no email, no screen, no trace.** They leave with a sentence they heard, and they heard it as a company commitment.

What the agent says, and does not say

Phrase	Used?
"I am noting your request; the department will confirm in writing"	**Yes**
"That's booked"	**No**
"You'll be delivered Thursday"	**No**
"Your refund is approved"	**No**

A wrong email can be reread; a sentence on the phone gets retold. That is what makes an oral commitment harder to recover from than a written one.

Handling	Calls
Written summary sent	**1,640**
Information given orally only	**460**
Total	**2,100**

One thousand six hundred and forty calls out of two thousand one hundred left with something in writing. For the other 460 no contact had been given: the agent now asks for one as soon as the request carries a date, an amount or an appointment.

What is always done

Action	Done?
Read back what was noted before ending the call	**Yes, every call**
Send a summary where a contact is given	**Yes**
Ask for a contact where there is none	**Yes, once**

Request a demo with your own documents

This document is a fictitious example. To see the agent work on your own documents, request a demo from its page.

https://bluelemonagent.ai/en/entreprises/cas-usage/agent-ia-standard-telephonique-vocal

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isolation depends on the deployment mode set out in the quotation, no dedicated isolation being presumed; the encryption mechanisms in transit and at rest, their components and key management are those documented for the architecture chosen; roles and permissions are configured and accepted for the identities and systems actually connected; the events logged, their content, their retention period and who may access them are defined for the deployment chosen.