One sentence, three hundred and forty requests for a human

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2,100 calls · fictional document

> **Fictional document — demonstration example**
> This document is produced by the Blue Lemon Agent website to illustrate what an AI agent hands to its users. The companies, matters, amounts and people in it are invented. It has no legal, accounting or commercial value.

> **Fictional document**, produced for demonstration. **Somebody who believes they are speaking to a human says things they would not say to a machine** — and they say them because they think someone can hear.

The first sentence, on every call

"*Hello, you have reached [company]'s automated assistant. I can direct you or take your message; to speak to a person, just say so at any time.*"

What that sentence contains

Element	Present?
The word "automated"	**Yes**
What the agent can do	**Yes**

Element	Present?
The way out to a human, in the first sentence	**Yes**
A first name	**No**
A performed hesitation	**No**

What the agent refuses to say

Phrase	Used?	Why
"My name is [first name]"	**No**	**It installs a person**
"Let me see what I can do"	**No**	**It performs an effort**
"Hmm, let's see..."	**No**	**It performs thinking**

Indicator	Value
Calls	**2,100**
Requests for a human at the first sentence	**340**
Granted	**340**

> **That is not a loss: it is 340 people who did not spend four minutes with the agent first.** And the agent says again that it is automated if the caller thanks it the way you thank a person.

> **Request a demo with your own documents**
> This document is a fictitious example. To see the agent work on your own documents, request a demo from its page.
> https://bluelemonagent.ai/en/entreprises/cas-usage/agent-ia-standard-telephonique-vocal

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