One greeting, sixty calls, forty-four dialled

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Fictional document

Fictional document — demonstration example

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Fictional document, produced for demonstration. **The agent corrects what it says itself; it does not re-record the company's greeting.**

Element of the greeting	What it announces	What is true	Since
Hours	**Open Friday afternoon**	**Closed**	**06/03/2026**
Technical support number	**A number**	**Unallocated**	**Unknown**

Consequence	Calls
Arrived Friday afternoon to a closed line	**60**
Dialled the unallocated number	**44**
Appearing in a company counter	**0**

The 44 appeared nowhere, not even in the 312 abandons. They did not wait: they dialled a number that no longer exists, and the right one is already in the script

> ready to record.

What the agent corrected alone, and what it did not touch

Element	Changed by the agent?	Why
What the agent says on Friday afternoons	**Yes**	**It is its own speech**
The recorded greeting	**No**	**It is what the company says about itself**
The number announced	**No**	**Same**

What Friday afternoon calls now receive

Information	Given?
Closed	**Yes**
Reopening Monday	**Yes**
The option of leaving a message	**Yes**
An apology on the company's behalf	**No**

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> https://bluelemonagent.ai/en/entreprises/cas-usage/agent-ia-standard-telephonique-vocal

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