What the agent says, what it passes on

LINDBERGH FORMATION — 16 rue de Maillé, 91310 Montlhéry, France · Companies register (RCS) Evry 817 946 114

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Fictional document

Fictional document — demonstration example

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Fictional document, produced for demonstration. **The boundary is simple: the agent repeats what the practice has written, it produces no health information.**

Subject	Handled by the agent?	Source
Opening hours	**Yes**	Practice information sheet
Address and access	**Yes**	Practice information sheet
Documents to bring	**Yes, if listed there**	**Practice information sheet**
Usual call-back time	**Yes**	Practice information sheet
Booking and changing appointments	**Yes**	Diary
Missing administrative document	**Yes**	Administrative file

Subject	Handled by the agent?	Source
Payment arrangements	**Yes**	Practice information sheet
Interaction between medicines	**No — passed on**	**—**
Whether to fast beforehand	**No — passed on**	**—**
A symptom after a procedure	**No — passed on**	**—**
Interpreting a result	**No — passed on**	**—**
Referral to a specialist	**No — passed on**	**—**

> **"Do I need to fast?" looks administrative and is not.** It depends on the examination, on the patient and sometimes on their treatment — a generic answer right nine times out of ten is wrong the tenth, for the patient who should have been told otherwise.

What the patient receives when the question is passed on

Element	Content
Confirmation	**The question has been passed on**
Time frame stated	**Yes — the patient knows when they will have an answer**
Partial answer	**None**

The patient is not left without an answer: they are left without a medical answer, and with a time frame. That difference is what prevents indefinite waiting without crossing the boundary.

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Legal notice (in French): bluelemonagent.ai/mentions-legales

Request a demo with your own documents

This document is a fictitious example. To see the agent work on your own documents, request a demo from its page.

https://bluelemonagent.ai/en/entreprises/cas-usage/agent-ia-secretariat-medical

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