Eleven files — nine share one cause

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Document issued on 09/11/2026

Fictional document

> **Fictional document — demonstration example**
> This document is produced by the Blue Lemon Agent website to illustrate what an AI agent hands to its users. The companies, matters, amounts and people in it are invented. It has no legal, accounting or commercial value.

> **Fictional document**, produced for demonstration. **It is not nine careless patients: it is a form asking a document of a patient who has already left.**

Missing document	Files	Booking channel
Certificate (the same one)	**9**	**Online form**
Document B	1	Telephone
Document C	1	In person

Where the document is asked for in the form

Screen	Content	Does the patient stop there?
1	Choice of reason	No
2	Choice of slot	No
3	Contact details	No

Screen	Content	Does the patient stop there?
4	**Confirmation — "your appointment is booked"**	**Yes**
5	**Request for the certificate**	**—**

> **Screen 4 tells the patient it is finished.** Screen 5 comes after, and it is read by those who have not already closed the tab.

What it costs, over three months

Indicator	Value
Incomplete files	**67**
of which on this document	**51**
Chases required	**51**
Estimated reception time	**~4 h a month**

What is proposed, in this order

Step	Action	Why this order
1	**Message to the 11, naming the document and how to send it**	**A generic "incomplete file" forces a call**
2	**Move the request before the confirmation screen**	**Handles the next 51**

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Request a demo with your own documents

This document is a fictitious example. To see the agent work on your own documents, request a demo from its page.

https://bluelemonagent.ai/en/entreprises/cas-usage/agent-ia-secretariat-medical

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