Three letters — namesakes

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Fictional document

> **Fictional document — demonstration example**
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> **Fictional document**, produced for demonstration; patients are shown by initials. **No matching is done on resemblance.** A misattached letter cannot be fully repaired: even withdrawn, it has been read.

Letter	Name shown	Date of birth	Same-name files
1	MARTIN P.	**Absent**	**2**
2	BERNARD C.	**Absent**	**3**
3	PETIT A.	**Absent**	**2**

What would settle each one

Letter	Element available	What it would establish
1	**Address shown on the letter**	**Matches only one of the 2 files**
2	Date of the procedure mentioned	**Only one of the 3 has a consultation that day**
3	**Correspondent's name**	**They follow only one of the 2**

> **In all three cases an element settles it in seconds — and in all three cases a person must be the one to apply it.** The agent supplies the element; it does not apply it.

Why this matching is never automatic

Risk	Extent
Health data in another person's file	**The gravest possible here**
Silent error	**Nobody notices before the next consultation**
Repair	**Incomplete — the letter has been read**

Matching on the name alone would be right most of the time. That is precisely what makes it dangerous: the cases where it is wrong are distinguished from the others by nothing visible.

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> https://bluelemonagent.ai/en/entreprises/cas-usage/agent-ia-secretariat-medical

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