



Three letters — namesakes

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Fictional document

Fictional document — demonstration example

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Fictional document, produced for demonstration; patients are shown by initials. **No matching is done on resemblance.** A misattached letter cannot be fully repaired: even withdrawn, it has been read.

Letter	Name shown	Date of birth	Same-name files
1	MARTIN P.	Absent	2
2	BERNARD C.	Absent	3
3	PETIT A.	Absent	2

What would settle each one

Letter	Element available	What it would establish
1	Address shown on the letter	Matches only one of the 2 files
2	Date of the procedure mentioned	Only one of the 3 has a consultation that day
3	Correspondent's name	They follow only one of the 2

In all three cases an element settles it in seconds — and in all three cases a person must be the one to apply it. The agent supplies the element; it does not apply it.

Why this matching is never automatic

Risk	Extent
Health data in another person's file	The gravest possible here
Silent error	Nobody notices before the next consultation
Repair	Incomplete — the letter has been read

Matching on the name alone would be right most of the time. That is precisely what makes it dangerous: the cases where it is wrong are distinguished from the others by nothing visible.

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