



# Eighty-four stop formulations

LINDBERGH FORMATION — 16 rue de Maillé, 91310 Montlhéry, France · Companies register (RCS) Evry 817 946 114

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Fictional document

## Fictional document — demonstration example

This document is produced by the Blue Lemon Agent website to illustrate what an AI agent hands to its users. The companies, matters, amounts and people in it are invented. It has no legal, accounting or commercial value.

**Fictional document**, produced for demonstration. **The list is deliberately broad.** One stop too many costs a call back; a stop missed costs something else.

## The message displayed, as it stands

*"I am not a medical service and I cannot assess your situation. If you have chest pain, call the emergency medical number immediately. It is free and available 24 hours a day."*

## What happens, and what does not

| Action                       | Done?                   | Why                                          |
|------------------------------|-------------------------|----------------------------------------------|
| Display the emergency number | <b>Yes, immediately</b> | —                                            |
| Stop the exchange            | <b>Yes</b>              | <b>Anything further would make them wait</b> |
| <b>Ask since when</b>        | <b>No</b>               | <b>That is an act of triage</b>              |

| Action                  | Done?               | Why                             |
|-------------------------|---------------------|---------------------------------|
| Ask whether it radiates | No                  | Same                            |
| Ask the age             | No                  | Same                            |
| Alert reception         | Yes,<br>immediately | With the time and exact wording |

**An agent that asks two questions gives the impression of assessing, and a patient who believes they are being assessed waits for the answer.** The seconds they wait are the only ones that matter.

## The families of formulations

| Family                   | Formulations | Example trigger                               |
|--------------------------|--------------|-----------------------------------------------|
| Chest pain               | <b>14</b>    | "pain in my chest", "tightness"               |
| Breathing difficulty     | 12           | "I can't breathe"                             |
| Sudden neurological sign | <b>16</b>    | "I can't find my words"                       |
| Loss of consciousness    | 9            | "he passed out"                               |
| Heavy bleeding           | 11           | "it won't stop"                               |
| Suicidal thoughts        | <b>13</b>    | <b>Referral to emergency and crisis lines</b> |
| Others                   | 9            | —                                             |

## Stops over three months

| Month | Stops | Call-backs within the hour |
|-------|-------|----------------------------|
| May   | 5     | <b>5</b>                   |
| June  | 6     | <b>6</b>                   |

| Month        | Stops     | Call-backs within the hour |
|--------------|-----------|----------------------------|
| July         | 6         | 6                          |
| <b>Total</b> | <b>17</b> | <b>17</b>                  |

The list can be extended by the practice. A local turn of phrase, a regional word, a formulation particular to its patients: the clinicians know those, the tool does not.

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