Letter to the family doctor — ready to sign

LINDBERGH FORMATION — 16 rue de Maillé, 91310 Montlhéry, France · Companies register (RCS) Evry 817 946 114

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1,610 letters over 12 weeks · fictional document

> **Fictional document — demonstration example**
> This document is produced by the Blue Lemon Agent website to illustrate what an AI agent hands to its users. The companies, matters, amounts and people in it are invented. It has no legal, accounting or commercial value.

> **Fictional document**, produced for the demonstration. **The letter goes out through secure health messaging, never by ordinary email**, and never without the doctor's named sign-off.

What the letter already contains when it reaches the desk

Element	Source	What it saves
Departmental letterhead and correspondent's details	Electronic patient record	Looking up the address, the first cause of delay
Reason, conclusion, plan	**APPROVED clinic letter, never the raw one**	A letter going out on a text that can still change
Investigations requested and their deadlines	Approved clinic letter	The correspondent's follow-up call

Element	Source	What it saves
Reminder of the previous consultation and its date	**Record history**	**It is what the correspondent looks for first, and it is now in the letter**

The time and the delay shifted

Measure	Before	After	Benchmark
Preparing a letter to the family doctor	10 minutes	**4 minutes**	**20 % → 8 % of processing time**
Across 310 letters a week	—	**31 hours a week given back**	—
Time to reach the family doctor	**6.4 days**	**0.6 days**	The only figure the service user and the correspondent see
Calls of the “my doctor hasn't received anything” kind	62 a week	**9 a week**	Last six weeks

Over the last twelve weeks: 1,610 letters dispatched, 0 sent without the doctor's named sign-off. The sign-off is not a tick box: it technically conditions dispatch through secure health messaging.

> **Next proposed scope: letters to colleagues.** Same template, same sign-off route. They account for **40 % of the department's dispatches**, and I have just counted them separately for the first time.

To be settled

Extension to letters to colleagues (yes / no) and go-live date: _____

LINDBERGH FORMATION — Blue Lemon Agent — Companies register (RCS) Évry 817 946 114 —
Legal notice (in French): bluelemonagent.ai/mentions-legales

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