



Clinic letter — laid out and highlighted

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Example, endocrinology · fictional document

Fictional document — demonstration example

This document is produced by the Blue Lemon Agent website to illustrate what an AI agent hands to its users. The companies, matters, amounts and people in it are invented. It has no legal, accounting or commercial value.

Fictional document, produced for the demonstration. **People, dates and values invented.** Rule applied: **the agent highlights what it could not settle, rather than smoothing it over.** A clean letter carrying an invisible error is far worse than a letter carrying two highlights.

What is never rephrased, under any circumstances

Item	Treatment	Why
Dose	Copied verbatim from the dictation	"40 mg" heard for "14 mg" cannot be caught at proofreading: the reader reads what they expect
Laboratory value	Copied verbatim	A changed unit changes the meaning of the result
Laterality — left or right	Copied verbatim	No rephrasing is worth the risk

Item	Treatment	Why
Date, time, identity	Copied verbatim	They are the record's anchors
Inaudible passage	Flagged, never guessed	A flagged gap gets corrected; a filled gap disappears from view

The document's highlights, each with its audio extract

Highlighted point	What the agent heard	What it asks for	Time to clear
Dose of current treatment	"... milligrams morning and evening", figure covered by noise	Listen to the 4-second extract	10 seconds
Unknown in-house abbreviation	"TSHus"	Confirm the expanded form, add to the lexicon	15 seconds
Date of an earlier investigation	"in March" with no year	Specify the year	10 seconds

Measured average: 2.1 highlighted points per clinic letter, of which **0.4 concerns a dose or a value**. Each highlight carries the matching audio extract: the assistant listens for three seconds instead of hunting through ten minutes of dictation.

The time shifted

Step	Today, by hand	With the agent	Share of processing time
Laying out a clinic letter	22 minutes	6 minutes 36 , proofreading and approval included	60 % → 18 %
Across 310 letters a week	—	80 hours a week given back to 9 staff	Roughly a day each

Nothing is sent without the doctor's named sign-off. The letter is proposed, read, corrected if need be, then approved. Approval is the condition of dispatch, not a step that can be switched off.

To be settled

Review cycle for the departmental lexicon (proposed: annual, with additions as they arise): _____

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