Clinic letter — laid out and highlighted

LINDBERGH FORMATION — 16 rue de Maillé, 91310 Montlhéry, France · Companies register (RCS) Evry 817 946 114

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Example, endocrinology · fictional document

Fictional document — demonstration example

This document is produced by the Blue Lemon Agent website to illustrate what an AI agent hands to its users. The companies, matters, amounts and people in it are invented. It has no legal, accounting or commercial value.

Fictional document, produced for the demonstration. **People, dates and values invented.** Rule applied: **the agent highlights what it could not settle, rather than smoothing it over.** A clean letter carrying an invisible error is far worse than a letter carrying two highlights.

What is copied across verbatim, and never rephrased

Item	Treatment	Why
Dose	**Copied verbatim from the dictation**	**“40 mg” heard for “14 mg” cannot be caught at proofreading: the reader reads what they expect**
Laboratory value	**Copied verbatim**	A changed unit changes the meaning of the result
Laterality — left or right	**Copied verbatim**	**No rephrasing is worth the risk**

Item	Treatment	Why
Date, time, identity	Copied verbatim	They are the record's anchors
Inaudible passage	**Flagged, never guessed**	**A flagged gap gets corrected; a filled gap disappears from view**

The document's highlights, each with its audio extract

Highlighted point	What the agent heard	What it asks for	Time to clear
Dose of current treatment	"… milligrams morning and evening", **figure covered by noise**	**Listen to the 4-second extract**	**10 seconds**
Unknown in-house abbreviation	"TSHus"	Confirm the expanded form, add to the lexicon	15 seconds
Date of an earlier investigation	"in March" with no year	Specify the year	10 seconds

Measured average: 2.1 highlighted points per clinic letter, of which **0.4 concerns a dose or a value**. Each highlight carries the matching audio extract: the assistant listens for three seconds instead of hunting through ten minutes of dictation.

The time shifted

Step	Today, by hand	With the agent	Share of processing time
Laying out a clinic letter	22 minutes	**6 minutes 36**, proofreading and approval included	**60 % → 18 %**
Across 310 letters a week	—	**80 hours a week given back to 9 staff**	Roughly a day each

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Nothing is sent without the doctor's named sign-off. The letter is proposed, read, corrected if need be, then approved. Approval is the condition of dispatch, not a step that can be switched off.

To be settled

Review cycle for the departmental lexicon (proposed: annual, with additions as they arise): _____

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https://bluelemonagent.ai/en/secteur-public/metiers/agent-ia-secretaire-medical

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