Annual review — 275 hours given back to the service

LINDBERGH FORMATION — 16 rue de Maillé, 91310 Montlhéry, France · Companies register (RCS) Evry 817 946 114

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Output log, switchboard records, register of permissions · fictional document

> **Fictional document — demonstration example**
> This document is produced by the Blue Lemon Agent website to illustrate what an AI agent hands to its users. The companies, matters, amounts and people in it are invented. It has no legal, accounting or commercial value.

> **Fictional document**, produced for the demonstration. **The calculation belongs to the municipality and fits in three lines** — it can be redone without us, from the town hall's own logs. **This is the page to take into the chamber.**

The calculation, item by item

Item	Share of the task	Minutes	Annual volume	Time given back
Drafting a decree	**45 % → 15 %**	**27 → 9**	**214**	**64 hours**
Drafting a standard letter	20 % → 8 %	12 → 5	980	**114 hours**
Answering a recurring question	10 % → 6 %	6 → 3.5	2,340	**97 hours**

Item	Share of the task	Minutes	Annual volume	Time given back
Total	—	—	—	**275 hours — more than seven weeks of a full-time post (35-hour basis)**

These hours are not a budget saving, and they should not be presented as one: no post has been cut, none created. **It is staff time given back to serving residents** — and before a council, what stands up is what that time produced.

What those hours produced — deadlines met for the user

Commitment	Before	After	Source
Answering a resident's letter	**9 days**	**2 days**	Enquiry log
Unanswered calls	**41 %**	**6 %**	Switchboard records
Draft council minutes	**11 days**	**The next morning**	The year's 11 sets of minutes
Publication deadline in the standing orders	**Met 5 times out of 11**	**Met 11 times out of 11**	Register of meetings
Planning files complete on filing	**31 out of 56**	**56 out of 56**	Filing slips
Files sent late	4	**0**	Correspondence with the processing service

Equal access — what is not counted in hours

Measure	Value	Reading

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Supported online sessions	47, of which **41** completed	Non-take-up turns on the missing document, not on the screen
Saturday digital drop-in	**22 people received over a quarter**	One hour a week
of whom had never set foot in the town hall during opening hours	**14**	**It may be the only figure the elected members remember**
Answers available in a settled easy-read version	All 12 subjects	Equal treatment, not a comfort option

Output quality, tracked quarter after quarter

Tracked indicator	Volume	Measured cause	What was done
Substantive corrections, quarter 1	**31 out of 340 — 9.1 %**	**24 built on an out-of-date template**	**Templates dated and automatic flagging after each council**
Substantive corrections, quarter 2	**4 out of 310 — 1.3 %**	Unusual cases with no precedent	Monthly follow-up

The framework measure

Indicator	Year
Outputs traced	**650**
Acts signed without the mayor	**0**
Outputs sent without a person's approval	**0**
Resident data taken out of the municipality	**0**
Transfers outside the European Union	**0**

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Those zeros are not a cautious setting: they are how the agent is wired in.
The technical read account has no write permission, and the signature belongs to the mayor.

For the municipality to settle

Date on which the review is presented to the council: _____

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https://bluelemonagent.ai/en/secteur-public/metiers/agent-ia-secretaire-de-mairie

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