Missed appointments — quarter

LINDBERGH FORMATION — 16 rue de Maillé, 91310 Montlhéry, France · Companies register (RCS) Evry 817 946 114

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213 slots · fictional document

Fictional document — demonstration example

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Fictional document, produced for demonstration. No real patient. **No reason for consultation appears in this file** — it does not need one, and putting it there would turn a management table into health data.

Breakdown

Time band	Scheduled	Missed	Rate
Before 9:30 am	312	75	24.0%
9:30 am – 12:30 pm	641	51	8.0%
2 pm – 5 pm	598	48	8.0%
After 5 pm	291	39	13.4%
All	1,842	213	11.6%

By booking lead time

Lead time	Scheduled	Missed	Rate
Under 7 days	504	29	5.8%
7 to 42 days	961	89	9.3%
Over 42 days	377	72	19.1%
Not recorded	0	23	—

> **23 rows with no lead time.** They come from rescheduled appointments, where the software overwrites the original booking date. The overall rate includes them; the per-lead-time rates do not. The gap is flagged rather than smoothed over.

Detail extract (10 rows of 213)

Date	Time	Practitioner	Lead time	Status
04/03/2026	08:45	Dr Diallo	51 d	Absent, no notice
04/03/2026	09:00	Dr Kane	8 d	Cancelled 1 h ahead
05/03/2026	08:30	Dr Diallo	63 d	Absent, no notice
06/03/2026	17:45	Dr Mbaye	12 d	Cancelled 2 h ahead
09/03/2026	09:15	Dr Kane	47 d	Absent, no notice
11/03/2026	08:45	Dr Mbaye	not recorded	Absent, no notice
12/03/2026	14:30	Dr Diallo	5 d	Cancelled 1 h ahead
16/03/2026	08:30	Dr Kane	58 d	Absent, no notice
18/03/2026	18:00	Dr Mbaye	21 d	Absent, no notice
19/03/2026	09:00	Dr Diallo	44 d	Absent, no notice

The 41 cancellations under two hours appear here as "Cancelled 1 h ahead" or "Cancelled 2 h ahead". Your software counts them as missed. Removing them brings the quarter

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down to 9.4%.

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