Appointments of 13/08 to reschedule

LINDBERGH FORMATION — 16 rue de Maillé, 91310 Montlhéry, France · Companies register (RCS) Evry 817 946 114

Document issued on 09/11/2026

14 patients · fictional document

Fictional document — demonstration example

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Fictional document, produced for demonstration. **No reason for consultation appears in this table.** The columns are diary data — which is what allows it to be handled without handling health data.

Time	Patient	Type	Booked	Dr Diallo slot on 13/08	Otherwise, 1st slot
08:30	B. A.	Follow-up	12/06/2026	09:00	—
08:45	N. D.	First appointment	02/07/2026	—	27/08/2026
09:00	S. F.	Follow-up	18/06/2026	09:30	—
09:15	T. M.	Follow-up	24/06/2026	10:00	—
09:30	K. S.	First appointment	10/07/2026	—	27/08/2026
09:45	L. B.	Follow-up	05/06/2026	10:30	—

Time	Patient	Type	Booked	Dr Diallo slot on 13/08	Otherwise, 1st slot
10:00	R. K.	Follow-up	29/06/2026	11:00	—
10:15	A. C.	First appointment	15/07/2026	—	27/08/2026
10:30	M. T.	Follow-up	20/06/2026	11:30	—
10:45	D. O.	First appointment	21/07/2026	—	28/08/2026
11:00	P. V.	Follow-up	08/06/2026	14:00	—
11:15	E. N.	First appointment	25/07/2026	—	28/08/2026
11:30	G. H.	First appointment	28/07/2026	—	28/08/2026
11:45	J. L.	First appointment	30/07/2026	—	31/08/2026

> **Seven can stay within the week, seven move by a fortnight.** The table says which is which; it does not say which ones can wait. That question is clinical and has no column.

The two messages, ready and unsent

Version A — moved within the same day. "Hello, your appointment on Thursday 13 August has been moved to …… with Dr Diallo, at the same practice. If that slot does not suit you, reply to this message."

Version B — moved by a fortnight. "Hello, your appointment on Thursday 13 August cannot go ahead. The first available slot is …… . If your situation cannot wait, please call us on …… ."

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Version B carries a sentence version A does not: it invites the patient to call back if the wait does not suit. That is not politeness — it is the only route by which an unsuitable reschedule can find its way back to the practice.

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