1,240 questions — 370 handed to a person

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Quarter · fictional document

> **Fictional document — demonstration example**
> This document is produced by the Blue Lemon Agent website to illustrate what an AI agent hands to its users. The companies, matters, amounts and people in it are invented. It has no legal, accounting or commercial value.

> **Fictional document**, produced for demonstration. **"In principle, you are entitled to…" is the most dangerous wording on this page**: it is right on average and wrong for the person reading it.

Handling	Questions	Share
Handled, with the document cited	**870**	70%
Handed to a person	**370**	**30%**

The 370, by reason

Reason	Questions	What would fix it
Individual situation	**142**	**Nothing — it is a case file**
No answer in your documents	**104**	**Write the answer**
Calls for a decision	**63**	**Nothing — it is a judgement**
Stop	**61**	**Nothing — it is a referral**

> **Only 104 of the 370 shrink through documentation.** Presenting the 370 as a target to reduce would lead the agent to answer on individual situations and on stops — precisely where it must not answer.

What accompanies every answer

Element	Provided?
The document	**Yes**
The article	**Yes**
The document's date	**Yes**
The passage quoted	**Yes**
A rewording with no source	**No**

The date is given because a 2019 agreement and a 2024 agreement are not quoted the same way — and because an employee who reads the date knows whether to ask for confirmation.

> **Request a demo with your own documents**
> This document is a fictitious example. To see the agent work on your own documents, request a demo from its page.
> https://bluelemonagent.ai/en/entreprises/cas-usage/agent-ia-ressources-humaines

Scope of this document: the service operated by Blue Lemon Agent. For an agent deployed at your premises, the applicable location is that of the architecture set out in the quotation and verified before commissioning; local execution is announced only for the configuration explicitly described and accepted in the quotation; the applicable isolation depends on the deployment mode set out in the quotation, no dedicated isolation being presumed; the encryption mechanisms in transit and at rest, their components and key management are those documented for the architecture chosen; roles and permissions are configured and accepted for the identities and systems actually connected; the events logged, their content, their retention period and who may access them are defined for the deployment chosen.

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