Unclaimed entitlements — quarter

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214 flags · fictional document

Fictional document — demonstration example

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Fictional document, produced for demonstration. **This report is built by scheme, never by resident.** A nominative table of people who might qualify for social support is exactly the file an authority need not create in order to measure unclaimed entitlements.

Scheme	Flagged	Asked for details	Applied	Application rate
School meals allowance	**96**	31	**14**	14.6%
After-school activities allowance	**72**	19	6	8.3%
Façade renovation grant	**46**	11	3	6.5%
All	**214**	**61**	**23**	**10.7%**

153 residents did not follow up, and they are not chased. A flagged entitlement is mentioned once, in the exchange where it arises. Repeated, it becomes cold

> outreach — and on social circumstances, that is intrusive.

What this report allows, and what it does not

Use	Possible?
Measure how often a scheme went unnoticed	**Yes**
Compare schemes with one another	**Yes**
Identify the residents concerned	**No — the report is not nominative**
Chase the 153 who did not follow up	**No**

Why the application rate varies so much

From 6.5% to 14.6% depending on the scheme. The report records the gap; it does not explain it. Complexity of the application, amount at stake and clarity of the condition are three hypotheses only the owning department can separate.

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