



Online payment — 412 families supported

LINDBERGH FORMATION — 16 rue de Maillé, 91310 Montlhéry, France · Companies register (RCS) Evry 817 946 114

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41 % → 68 %, without closing the counter · fictional document

Fictional document — demonstration example

This document is produced by the Blue Lemon Agent website to illustrate what an AI agent hands to its users. The companies, matters, amounts and people in it are invented. It has no legal, accounting or commercial value.

Fictional document, produced for the demonstration. **The counter stays open at the same hours.** The move to online payment is won by supporting people once, **never by closing a door on those for whom coming to the town hall is also the only moment when someone asks how they are.**

The 412 families that paid exclusively at the counter

Situation	Families	What is prepared
Portal account never activated	286	Activation letter written, with the three pieces of information to have to hand before starting
Account activated then abandoned	94	The exact screen of abandonment recorded for each
Go on paying at the counter, and that is entirely right	118	The counter stays open at the same hours

The abandonment of the 94 — and the fault report that follows

LINDBERGH FORMATION — a simplified joint-stock company with share capital of €250,000 · Registered office: 16 rue de Maillé, 91310 Montlhéry, France · Companies register (RCS) Evry 817 946 114 · SIRET 817 946 114 00029 · VAT FR 60 817 946 114 · "Blue Lemon Agent" trade mark · Training-provider registration no. 119 108 635 91 (Île-de-France prefect — this registration does not amount to State approval) · Qualiopi certified, no. 03896, for the "training actions" category · contact@bluelemonagent.ai · dpo@bluelemonagent.ai · Hosted in France.

Finding	Volume	What is written
Abandonment on the same screen, the means-of-payment screen	78 out of 94	The wording does not say that cards are accepted
Fault report for the portal provider	1	The page, the current wording, the proposed wording

Seventy-eight families blocked by a label is the cheapest gain in the whole demonstration: it costs one e-mail.

Support at the counter

What the agent does	What stays with the family
It gives the list of documents and logins to prepare BEFORE starting	They bring them
It reads the screen with the person and explains what is asked	They choose their means of payment
It logs into no account on the family's behalf	They enter their login and validate — it is that click which makes the payment theirs

What it gave

Measure	First quarter	Third quarter
Share of families paying online	41 %	68 %
Cash payments over the year	6,200	2,900
Counter support sessions	—	96, of which 84 went through to the end

Half as much cash to count, half as much to carry — and that much less of what the revenue manager is personally answerable for. It is the only effect in this demonstration that directly reduces his exposure.

For the authority to settle

Date the fault report is sent to the portal provider: _____

Scope of this document: the service operated by Blue Lemon Agent. For an agent deployed at your premises, the applicable location is that of the architecture set out in the quotation and verified before commissioning; local execution is announced only for the configuration explicitly described and accepted in the quotation; the applicable isolation depends on the deployment mode set out in the quotation, no dedicated isolation being presumed; the encryption mechanisms in transit and at rest, their components and key management are those documented for the architecture chosen; roles and permissions are configured and accepted for the identities and systems actually connected; the events logged, their content, their retention period and who may access them are defined for the deployment chosen.