Online payment — 412 families supported

LINDBERGH FORMATION — 16 rue de Maillé, 91310 Montlhéry, France · Companies register (RCS) Evry 817 946 114

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41 % → 68 %, without closing the counter · fictional document

> **Fictional document — demonstration example**
> This document is produced by the Blue Lemon Agent website to illustrate what an AI agent hands to its users. The companies, matters, amounts and people in it are invented. It has no legal, accounting or commercial value.

> **Fictional document**, produced for the demonstration. **The counter stays open at the same hours.** The move to online payment is won by supporting people once, **never by closing a door on those for whom coming to the town hall is also the only moment when someone asks how they are.**

The 412 families that paid exclusively at the counter

Situation	Families	What is prepared
Portal account never activated	**286**	**Activation letter written, with the three pieces of information to have to hand before starting**
Account activated then abandoned	**94**	**The exact screen of abandonment recorded for each**
Go on paying at the counter, and that is entirely right	**118**	**The counter stays open at the same hours**

The abandonment of the 94 — and the fault report that follows

Finding	Volume	What is written
Abandonment on the same screen, the means-of-payment screen	**78 out of 94**	**The wording does not say that cards are accepted**
Fault report for the portal provider	**1**	**The page, the current wording, the proposed wording**

Seventy-eight families blocked by a label is the cheapest gain in the whole demonstration: it costs one e-mail.

Support at the counter

What the agent does	What stays with the family
It gives the list of documents and logins to prepare BEFORE starting	**They bring them**
It reads the screen with the person and explains what is asked	They choose their means of payment
It logs into no account on the family's behalf	**They enter their login and validate — it is that click which makes the payment theirs**

What it gave

Measure	First quarter	Third quarter
Share of families paying online	**41 %**	**68 %**
Cash payments over the year	**6,200**	**2,900**
Counter support sessions	—	**96, of which 84 went through to the end**

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Half as much cash to count, half as much to carry — and that much less of what the revenue manager is personally answerable for. It is the only effect in this demonstration that directly reduces his exposure.

For the authority to settle

Date the fault report is sent to the portal provider: _____

Request a demo with your own documents

This document is a fictitious example. To see the agent work on your own documents, request a demo from its page.

https://bluelemonagent.ai/en/secteur-public/metiers/agent-ia-regisseur-recettes

Scope of this document: the service operated by Blue Lemon Agent. For an agent deployed at your premises, the applicable location is that of the architecture set out in the quotation and verified before commissioning; local execution is announced only for the configuration explicitly described and accepted in the quotation; the applicable isolation depends on the deployment mode set out in the quotation, no dedicated isolation being presumed; the encryption mechanisms in transit and at rest, their components and key management are those documented for the architecture chosen; roles and permissions are configured and accepted for the identities and systems actually connected; the events logged, their content, their retention period and who may access them are defined for the deployment chosen.

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