



Year review — 494 hours returned to the service

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The calculation fits in three lines · fictional document

Fictional document — demonstration example

This document is produced by the Blue Lemon Agent website to illustrate what an AI agent hands to its users. The companies, matters, amounts and people in it are invented. It has no legal, accounting or commercial value.

Fictional document, produced for the demonstration. **The calculation belongs to the municipality and can be redone without us**, from the receipt books and the office logs. **This is the page to take to the meeting.**

The calculation, item by item

Item	Share of the task's time	Duration	Annual volume	Time returned
Preparing a day's receipts	60 % → 10 %	1 h 36 → 16 min	210 days	280 hours
Amicable reminder to a user	40 % → 10 %	12 min → 3 min	980	147 hours

Item	Share of the task's time	Duration	Annual volume	Time returned
Statement of arrears and the month's remittance slips	100 % → 20 %	A day → 1 h 24	12 months	67 hours
Total	—	—	—	494 hours — fourteen weeks of one full-time officer's work

These hours are not a budget saving, and they must on no account be presented as one before a council: no post has been abolished, none created. **This is staff time returned to checking and to serving users** — and what stands up in the meeting is what that time produced.

What these hours produced

Commitment	Before	After	Source
Discrepancies discovered only at the close	68	0	1,172 of the 1,240 discrepancies flagged within 24 h
Receipts with no matchable reference	67 a month	4	Receipt books of the four offices
Missing receipts across 74,500 numbers	—	0	Continuous numbering check
Cash gaps explained the same evening	Search of 20 min to 1 h, sometimes with no explanation	9 out of 9	Closing statements
Arrears collected over the trial quarter	—	€9,840	Out of €39,600 outstanding

Commitment	Before	After	Source
Share of online payment	41 %	68 %	Cash: 6,200 → 2,900 payments
Further documents requested by the public accountant	7 a quarter	0	Exchanges with the public accountant

Equal treatment — what is not counted in hours

Measure	Value	Reading
Arrears on families never chased	€24,156 — 61 %	Now followed up, under the same rule for every family
Families no longer paying at the counter out of necessity	294 out of 412	The other 118 go on using the counter, and the counter does not move
Enquiries handled at any hour	1,940 out of 2,600	58 % arrived outside the revenue office's opening hours

The figure that does not flatter the agent, published with the rest

Finding	Volume	Measured cause	What was done
Groundless discrepancies, quarter 1	74 out of 320 — 23.1 %	56 from the duplicate check alone, criterion too short	Criterion tightened, replayed over twelve months, settled by the revenue manager
Groundless discrepancies, quarter 2	17 out of 305 — 5.6 %	Scattered one-off cases	Quarterly follow-up

The framework measure

Indicator	Year
Payments traced	18,400
Money touched by the agent	0
Receipts issued without the revenue manager	0
Family data out of the municipality	0
Transfers outside the European Union	0

These zeros are not a cautious setting: they are the way the agent is wired.

The read-only technical account has no right to write, and the agent has no technical means of reaching the money.

For the authority to settle

Date the review is presented to the council: _____

Scope of this document: the service operated by Blue Lemon Agent. For an agent deployed at your premises, the applicable location is that of the architecture set out in the quotation and verified before commissioning; local execution is announced only for the configuration explicitly described and accepted in the quotation; the applicable isolation depends on the deployment mode set out in the quotation, no dedicated isolation being presumed; the encryption mechanisms in transit and at rest, their components and key management are those documented for the architecture chosen; roles and permissions are configured and accepted for the identities and systems actually connected; the events logged, their content, their retention period and who may access them are defined for the deployment chosen.