Resident information — 14 subjects, 1,680 requests

LINDBERGH FORMATION — 16 rue de Maillé, 91310 Montlhéry, France · Companies register (RCS) Evry 817 946 114

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Written, sourced and dated answers · fictional document

Fictional document — demonstration example

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Fictional document, produced for the demonstration. **Every answer points to the resolution, decree or website page that grounds it, with its date.**

The 14 subjects and their source

Subject	Requests per year	Source of the answer
Collection days	**318**	Collection decree in force
Water bill and meter change	**241**	Rate resolution + service rules
Bulky waste and recycling centre	**206**	Recycling centre rules
Bins and composters	174	Allocation resolution

Subject	Requests per year	Source of the answer
School transport and solidarity pricing	163	Transport rate resolution
Housing renovation grant	128	Grant award rules
The other 8 subjects	450	Resolutions, decrees and website pages
Total covered	**1,680 of 2,400**	

What is outside the authority's remit leaves with the right counter

Request	What the resident receives
Civil status, identity card	**Name of the competent municipality, address, opening hours, link to the procedure**
Planning permission	**Municipal filing counter or shared assessment service, with its contact details**
Municipal roads	**Municipal technical department, with its number**

> **The resident always leaves with a complete route, never with an approximation given in the authority's name. The digital assistant statement is made in the first sentence**, and **the resident can ask for a person at any moment**: a dated call-back then goes to the competent writer.

Effect on the unit's workload: 1,680 requests stop interrupting the four writers in the middle of a record. That is what makes the **661 hours gained on records genuinely usable**, and not merely accounted for.

LINDBERGH FORMATION — Blue Lemon Agent — Companies register (RCS) Évry 817 946 114 —
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Request a demo with your own documents

This document is a fictitious example. To see the agent work on your own documents, request a demo from its page.

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