



Chaser prepared — three versions

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€12,400 invoice · fictional document

Fictional document — demonstration example

This document is produced by the Blue Lemon Agent website to illustrate what an AI agent hands to its users. The companies, matters, amounts and people in it are invented. It has no legal, accounting or commercial value.

Fictional document, produced for demonstration. **None of the three versions goes out unopened**. The tone depends on what the company knows about the customer, and the agent does not know it.

What the three versions share

Element	Present?
Number, date, amount, due date	Yes
Mention of the dispute opened 14/02 and closed 03/04	Yes
Contact details for replying	Yes
Mention of penalties	No
Reference to proceedings	No
"Failing payment within eight days"	No

The dispute is mentioned because it is true and the customer knows it. A 94-day chaser pretending not to know about seven weeks of dispute hands the customer a ready-made reply, and one more round trip.

The three versions

Version	Tone	When to use it
Neutral	Factual reminder	Usually punctual customer
Firm	Dated request for payment	Repeated delay, no known difficulty
With instalments	Offer to spread payment	Difficulty suspected or stated

What each version does not do

Version	What it does not contain
Neutral	No deadline
Firm	No threat, no consequence announced
With instalments	No instalment amount imposed

The firm version asks for payment by a date; it does not announce what will happen otherwise. Announcing a consequence commits the company to carrying it out, and a threat not followed through is worth less than no threat.

Scope of this document: the service operated by Blue Lemon Agent. For an agent deployed at your premises, the applicable location is that of the architecture set out in the quotation and verified before commissioning; local execution is announced only for the configuration explicitly described and accepted in the quotation; the applicable isolation depends on the deployment mode set out in the quotation, no dedicated isolation being presumed; the encryption mechanisms in transit and at rest, their components and key management are those documented for the architecture chosen; roles and permissions are configured and accepted for the identities and systems actually connected; the events logged, their content, their retention period and who may access them are defined for the deployment chosen.