Penalties — what is missing to compute them

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Fictional document

> **Fictional document — demonstration example**
> This document is produced by the Blue Lemon Agent website to illustrate what an AI agent hands to its users. The companies, matters, amounts and people in it are invented. It has no legal, accounting or commercial value.

> **Fictional document**, produced for demonstration. **No penalty amount is computed.** A chaser containing a quantifiable error becomes a chaser disputable in its entirety, principal included.

The three necessary elements

Element	Available?	Where it sits
What your terms of sale provide	**Yes**	**Terms, article 8**
What the customer actually accepted	**Not verifiable**	**Depends on the signed contract**
Start date of the calculation	**No**	**Receipt date not recorded**

What your terms of sale provide, quoted

"*Any late payment gives rise as of right to a fixed recovery indemnity, together with penalties calculated in accordance with these terms.*"

Terms of sale, article 8. The text is reproduced as it stands; the agent derives no amount from it.

> **The receipt date is missing on this invoice, and the agent says so rather than starting from the invoice date.** Starting from the issue date would give a higher and more fragile figure.

Across all overdue invoices

Situation	Invoices	Share
Receipt date recorded	**29**	14%
No receipt date	**185**	**86%**
Total	**214**	100%

This is data to collect at issue, and it costs nothing at that moment. Reconstructed after the fact, it is worth nothing.

> **Request a demo with your own documents**
> This document is a fictitious example. To see the agent work on your own documents, request a demo from its page.
> https://bluelemonagent.ai/en/entreprises/cas-usage/agent-ia-recouvrement-creances

Scope of this document: the service operated by Blue Lemon Agent. For an agent deployed at your premises, the applicable location is that of the architecture set out in the quotation and verified before commissioning; local execution is announced only for the configuration explicitly described and accepted in the quotation; the applicable isolation depends on the deployment mode set out in the quotation, no dedicated isolation being presumed; the encryption mechanisms in transit and at rest, their components and key management are those documented for the architecture chosen; roles and permissions are configured and accepted for the identities and systems actually connected; the events logged, their content, their retention period and who may access them are defined for the deployment chosen.

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