



Forty-one administrative blockages — €218,000

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Fictional document

Fictional document — demonstration example

This document is produced by the Blue Lemon Agent website to illustrate what an AI agent hands to its users. The companies, matters, amounts and people in it are invented. It has no legal, accounting or commercial value.

Fictional document, produced for demonstration. **No invoice is resent automatically.** A resend can restart a payment period depending on the customer's terms — exactly the kind of consequence an automatism produces without anyone intending it.

What the customer is waiting for	Invoices	Amount	Does the document exist at your end?
Purchase order number on the invoice	19	€98,000	Yes — on the signed quotation
Invoice filed on their portal	9	€44,000	Yes — the invoice exists
Attachment (delivery note, acceptance)	6	€25,000	Yes
Not identified — exchange too vague	7	€51,000	Unknown

€167,000 of €218,000 are blocked by a document that already exists inside the company. That is not a collection problem: it is a routing problem.

The 7 not identified

Type of wording found	Cases
"awaiting approval"	3
"passed to the relevant department"	2
"we will come back to you"	2

Those seven wordings do not say what is awaited. They call for a phone call, and they are flagged as such rather than filed with the other 34.

What is proposed

What the agent has already prepared	What is waiting for your go-ahead
Supply the identified document	The document is found and attached; the invoice resend goes out on your say-so, never on its own
Call about the 7	The 7 files are assembled with their history; the call and the chaser stay with you
Add the order number to the invoice template	The change is drafted and ready; it applies the day it is approved

Scope of this document: the service operated by Blue Lemon Agent. For an agent deployed at your premises, the applicable location is that of the architecture set out in the quotation and verified before commissioning; local execution is announced only for the configuration explicitly described and accepted in the quotation; the applicable isolation depends on the deployment mode set out in the quotation, no dedicated isolation being presumed; the encryption mechanisms in transit and at rest, their components and key management are those documented for the architecture chosen; roles and permissions are configured and accepted for the identities and systems actually connected; the events logged, their content, their retention period and who may access them are defined for the deployment chosen.