



Publicly funded files — delays, reminders and what still gets signed

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Passerelle Formations · 12 months, of which 30 files since go-live · fictional document

Fictional document — demonstration example

This document is produced by the Blue Lemon Agent website to illustrate what an AI agent hands to its users. The companies, matters, amounts and people in it are invented. It has no legal, accounting or commercial value.

Fictional document, produced for the demonstration. **The declaration of service delivered commits the organisation on public funding**: it appears below among what the agent PREPARES and not among what it declares.

The three moments where time is lost

Moment	Over 12 months	What changed	Across the last 30 files
Enrolment unanswered by the learner	84 files waiting more than ten days, 31 cancellations	Reminder at day 3 and day 8, restating the session dates	4 waiting, 1 cancellation
Entry into training to be declared	Declared the same day, by hand	Prepared by the agent, approved with one gesture	30 out of 30 on the same day

Moment	Over 12 months	What changed	Across the last 30 files
Declaration of service delivered	19 days on average, two files beyond two months	The reminder targets the trainer holding the attendance sheet, not the learner	4 days on average

The service-delivered delay was not negligence, and calling it that would have missed the fix. The declaration was waiting for the complete attendance sheet, which was waiting for a freelance trainer to send it back. **Chasing the learner could do nothing: they do not hold the document.** The only useful change was to change the addressee.

What the agent prepares, and what it does not declare

Act	Who does it today
Complete the file, attach the attendance sheet, check the documents expected	The agent, alone
Chase the trainer, then the learner if needed	The agent, alone
Declare the service delivered	A person — the agent prepares the complete file and stops there

This is not a technical limit, it is a mandate that has not been given. The declaration of service delivered can be entrusted to the agent: the mandate is written, capped, dated and revocable on a word. **Until it is signed, the agent prepares and waits** — and that complete preparation is precisely what brings the approval down to a few seconds.

Mandate for declaring service delivered — cap and review date: _____

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