



Qualification — "about papers"

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6 possible reasons · fictional document

Fictional document — demonstration example

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Fictional document, produced for demonstration. **The file is checked at the counter, on documents.** Qualification reduces the risk of a wasted journey; it does not remove it, and the resident is told so.

What "about papers" can mean

Reason	Counter	Duration	Particular documents
First identity card, adult	Documents	30 min	—
Identity card renewal, adult	Documents	20 min	Previous document
First identity card, minor	Documents	45 min	Parental authority
Identity card renewal, minor	Documents	30 min	Parental authority
Hosting certificate	Registry office	15 min	Proof of income
Signature certification	Registry office	15 min	—

Six reasons, two counters, durations from 15 to 45 minutes. An appointment booked under the wrong reason is either too short — and they have to come back — or at the wrong counter.

The three questions, and what each settles

Question	Answer	What it eliminates
First document or renewal?	Renewal	3 reasons
For yourself or for a minor?	A minor	1 reason
Do you have the current document?	Yes	Confirms the reason

What the resident receives

Element	Content
Reason selected	Identity card renewal, minor
Counter	Documents
Time reserved	30 minutes
Documents	4, including proof of parental authority
Note	"Verification takes place at the counter"

Scope of this document: the service operated by Blue Lemon Agent. For an agent deployed at your premises, the applicable location is that of the architecture set out in the quotation and verified before commissioning; local execution is announced only for the configuration explicitly described and accepted in the quotation; the applicable isolation depends on the deployment mode set out in the quotation, no dedicated isolation being presumed; the encryption mechanisms in transit and at rest, their components and key management are those documented for the architecture chosen; roles and permissions are configured and accepted for the identities and systems actually connected; the events logged, their content, their retention period and who may access them are defined for the deployment chosen.