



Appointments lost for a missing document

LINDBERGH FORMATION — 16 rue de Maillé, 91310 Montlhéry, France · Companies register (RCS) Evry 817 946 114

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148 over 12 months · fictional document

Fictional document — demonstration example

This document is produced by the Blue Lemon Agent website to illustrate what an AI agent hands to its users. The companies, matters, amounts and people in it are invented. It has no legal, accounting or commercial value.

Fictional document, produced for demonstration. **This record counts appointments, not residents.** It exists to fix a page and a confirmation message.

Missing document	Appointments lost	Share	On the booking page?
Proof of parental authority	61	41%	No
Proof of address under 3 months	32	22%	Yes, without the age requirement
Previous document	24	16%	No
Compliant photograph	19	13%	Yes
Others	12	8%	Varies

Three of the four most-forgotten documents are absent, or incomplete, on the page where the resident books. They appear on the "documents required"

sheet — which online bookers never open.

Where the information sits, and where the resident goes

Page	Holds the full list?	Seen by an online booker?
"Documents required" sheet	Yes	No
Booking page	No	Yes
Confirmation message	No — generic	Yes

The third row is the quickest to fix: the confirmation message exists, it already goes out, and it only needs to carry the list for the chosen reason.

What that gives at your other counters

Counter	List attached to the confirmation	Appointments lost for a missing document
Registry office	Yes, by reason	2%
Planning	Yes, by reason	2%
Documents	No — generic message	9%

Scope of this document: the service operated by Blue Lemon Agent. For an agent deployed at your premises, the applicable location is that of the architecture set out in the quotation and verified before commissioning; local execution is announced only for the configuration explicitly described and accepted in the quotation; the applicable isolation depends on the deployment mode set out in the quotation, no dedicated isolation being presumed; the encryption mechanisms in transit and at rest, their components and key management are those documented for the architecture chosen; roles and permissions are configured and accepted for the identities and systems actually connected; the events logged, their content, their retention period and who may access them are defined for the deployment chosen.