



Shared inbox triage

LINDBERGH FORMATION — 16 rue de Maillé, 91310 Montlhéry, France · Companies register (RCS) Evry 817 946 114

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387 messages · 3 months · fictional document

Fictional document — demonstration example

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Fictional document, produced for demonstration. Sorting is on what the message **asks for**, not on its subject line: in this sample, 61 subject lines out of 387 did not match the content.

Breakdown

Category	Count	Answerable without a human?	Still owed
Routine enquiries	212	Yes, on an approved template	198 ready, 14 pending
Inbound commercial approaches	94	No — incl. 11 quote requests	11 to route
Off-topic (cold outreach, lists)	63	Filed without reply	—
Need a human	18	No	18

The 18 waiting on a human

LINDBERGH FORMATION — a simplified joint-stock company with share capital of €250,000 · Registered office: 16 rue de Maillé, 91310 Montlhéry, France · Companies register (RCS) Evry 817 946 114 · SIRET 817 946 114 00029 · VAT FR 60 817 946 114 · "Blue Lemon Agent" trade mark · Training-provider registration no. 119 108 635 91 (Île-de-France prefect — this registration does not amount to State approval) · Qualiopi certified, no. 03896, for the "training actions" category · contact@bluelemonagent.ai · dpo@bluelemonagent.ai · Hosted in France.

Date	Nature	Age	Urgency
03/06/2026	Formal notice	66 d	Immediate
19/06/2026	Termination request	50 d	High
24/06/2026	Complaint — non-conforming delivery	45 d	High
02/07/2026	Complaint — invoicing	36 d	Medium
11/07/2026	Complaint — lead time	27 d	Medium
—	13 further complaints	5 to 41 d	Medium to low

The 11 unanswered quote requests

Date	Estimated subject	Amount mentioned	Days unanswered
21/05/2026	Office refurbishment	≈ €34,000	79
06/06/2026	Supply and fit	≈ €21,500	63
28/06/2026	Maintenance contract	not priced	41
—	8 others	€800 to €9,400	6 to 38

Two quote requests above €20,000 have been sleeping for over two months.

Neither was lost: both sit in the inbox, read by nobody. That is the real cost of a shared inbox with no owner.

Scope of this document: the service operated by Blue Lemon Agent. For an agent deployed at your premises, the applicable location is that of the architecture set out in the quotation and verified before commissioning; local execution is announced only for the configuration explicitly described and accepted in the quotation; the applicable isolation depends on the deployment mode set out in the quotation, no dedicated isolation being presumed; the encryption mechanisms in transit and at rest, their components and key management are those documented for the architecture chosen; roles and permissions are configured and accepted for the identities and systems actually connected; the events logged, their content, their retention period and who may access them are defined for the deployment chosen.