Monthly summary — September 2026

LINDBERGH FORMATION — 16 rue de Maillé, 91310 Montlhéry, France · Companies register (RCS) Evry 817 946 114

Document issued on 09/11/2026

137 requests · 3 channels · fictional document

Fictional document — demonstration example

This document is produced by the Blue Lemon Agent website to illustrate what an AI agent hands to its users. The companies, matters, amounts and people in it are invented. It has no legal, accounting or commercial value.

Fictional document, produced for the demonstration. **Five indicators about requests, none about people**: the monthly summary describes what the company has written and what it is missing, never who answers quickly or slowly.

Channel	Requests	Handled by the agent	Passed to the office
Email (contact@)	78	46	32
WhatsApp Business	41	27	14
Website chat	18	11	7
Total	**137**	**84**	**53**

Most frequent reasons

Reason	Requests	Written answer available
State of a site, a quote or an invoice	51	Yes — order tracking

Reason	Requests	Written answer available
Team visit date	23	**No** — proposal: date entered in the tracking at each scheduling
Duplicate invoice, certificate, address	38	Yes — management software, templates
Quote request	14	Out of scope — escalated to the sales rep
Complaint, discount, deadline to renegotiate	11	Out of scope — escalated to management

The five indicators

Indicator	September
Volumes by channel	78 / 41 / 18
Most frequent reasons	Case status, visit date, everyday documents
Questions with no written answer	1 — the visit date
Level 1 resolution rate	34 out of 38
Handover reasons	Answer missing 21 · commits the company 19 · unhappy customer 13

What is kept: the request, the answer and the document cited, the handover and its reason. What is not: no customer profile, no statistics per office member. Retention periods are set by the company at deployment.

> **Request a demo with your own documents**
> This document is a fictitious example. To see the agent work on your own documents, request a demo from its page.
> https://bluelemonagent.ai/en/entreprises/secteurs/agent-ia-pme

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Scope of this document: the service operated by Blue Lemon Agent. For an agent deployed at your premises, the applicable location is that of the architecture set out in the quotation and verified before commissioning; local execution is announced only for the configuration explicitly described and accepted in the quotation; the applicable isolation depends on the deployment mode set out in the quotation, no dedicated isolation being presumed; the encryption mechanisms in transit and at rest, their components and key management are those documented for the architecture chosen; roles and permissions are configured and accepted for the identities and systems actually connected; the events logged, their content, their retention period and who may access them are defined for the deployment chosen.