State of order 2026-0418 — answer sent to the landlord

LINDBERGH FORMATION — 16 rue de Maillé, 91310 Montlhéry, France · Companies register (RCS) Evry 817 946 114

Document issued on 09/11/2026

Verne Habitat · 14 rue des Lilas · fictional document

> **Fictional document — demonstration example**
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Fictional document, produced for the demonstration. **A status answer gives three dated facts** — the current stage, its update time, the next stage with its planned date — never an “in progress” that teaches nothing.

Request received: Email of 29/09, 8:51 am — “Where is the site at 14 rue des Lilas up to? We need to inform the tenants.”

Fact	Value	Source	Updated
Current stage	Second fix — painting	Order tracking no. 2026-0418	28/09, 5:40 pm, site manager
Next stage	Handover	Schedule	Planned for 09/10

Fact	Value	Source	Updated
Caveat	The handover date is the one in the schedule; it will be confirmed by the site manager	Reply rule approved by the company	—

Answer sent, 29/09 at 8:53 am

“Hello, the site at 14 rue des Lilas is at the second fix — painting stage, updated yesterday at 5:40 pm by our site manager. The next stage is the handover, planned for 9 October according to our schedule; that date will be confirmed to you by the site manager. I am an automated agent of Maisonneuve Travaux; you can ask for a person at any time.”

For the month — status requests

Requests on the state of a site, a quote or an invoice	Handled end to end	Passed to the site manager	Reason for passing on
51	47	4	The tracking contradicted what the customer had in front of them

A tracking that has not moved for 48 hours is stated as such, with the time of the last reading: the customer knows what the company knows, no more, no less.

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architecture chosen; roles and permissions are configured and accepted for the identities and systems actually connected; the events logged, their content, their retention period and who may access them are defined for the deployment chosen.