



Full copies and abstracts — who is entitled to what

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14,800 requests sorted into three piles · fictional document

Fictional document — demonstration example

This document is produced by the Blue Lemon Agent website to illustrate what an AI agent hands to its users. The companies, matters, amounts and people in it are invented. It has no legal, accounting or commercial value.

Fictional document, produced for the demonstration. **The sorting applies the council's service instruction, with its date** — not a rule the agent would have worked out for itself. **A case the instruction does not cover is passed up as it stands, never settled.**

The check, in the order the service instruction sets out

Step	What is checked	Example — full copy of a birth record from 1998
1. Standing of the applicant	Do the documents produced establish the standing claimed?	The notary evidences their professional standing — the full copy can be issued

Step	What is checked	Example — full copy of a birth record from 1998
2. Nature and age of the record	Birth, marriage or death record; more or less than seventy-five years old	A 1998 record, so less than seventy-five years old: the restricted issuing rule is the one that applies
3. Location	Register and record number	1998 register, record identified
4. Annotations	Every annotation entered is carried over	Two annotations, one of them entered eleven days ago
5. Preparation	Copy and covering letter	Ready for sign-off — nothing goes out without it

The three piles, across the year's 14,800 requests

Pile	Volume	What is prepared	What stays with the service
Standing established beyond discussion	9,260	Copy prepared, letter drafted	The sign-off
An abstract without parentage is enough	4,200	Abstract prepared, letter drafted	The sign-off
Standing not established by the documents produced	1,340	List of what is missing and the letter asking for the rest already written	The judgement — the agent does not settle it
Total	14,800	—	0 issued without sign-off

The gain, and what it changes for the family

Measure	Before	After
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Handling a request	4 minutes — 40% of the time it takes	1 minute — 10%
Time given back to the service	—	740 hours a year
Time to issue	8 days	2 days
Requests refused for missing documents	2,900	1,340

The fall in refusals does not come from the sorting: it comes from the list of documents now being understood **before** the request is sent, and not after a refusal. **A refusal is a three-week round trip for a family: 1,560 round trips avoided this year.**

Fictional document, produced for the demonstration. **The sorting applies the council's service instruction, with its date** — not a rule the agent would have worked out on its own. **A case the instruction leaves open is passed up as it stands, with what has been checked and a draft wording to complete the instruction: nine this year, six adopted.**

To be set by the council

Date the service instruction on issuing was last updated: _____

Scope of this document: the service operated by Blue Lemon Agent. For an agent deployed at your premises, the applicable location is that of the architecture set out in the quotation and verified before commissioning; local execution is announced only for the configuration explicitly described and accepted in the quotation; the applicable isolation depends on the deployment mode set out in the quotation, no dedicated isolation being presumed; the encryption mechanisms in transit and at rest, their components and key management are those documented for the architecture chosen; roles and permissions are configured and accepted for the identities and systems actually connected; the events logged, their content, their retention period and who may access them are defined for the deployment chosen.