



Illegible documents — 6 cases

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3 weeks lost on average · fictional document

Fictional document — demonstration example

This document is produced by the Blue Lemon Agent website to illustrate what an AI agent hands to its users. The companies, matters, amounts and people in it are invented. It has no legal, accounting or commercial value.

Fictional document, produced for demonstration. **No upload is refused automatically.** A mechanical refusal would also block valid documents that an automatic check reads badly — a handwritten paper, a faint stamp.

Case	Nature of the defect	Detectable at upload?	Time before re-request
1	Cropped scan, bottom of page missing	Yes	19 days
2	Cropped scan, right margin absent	Yes	24 days
3	Blurred photograph, amount illegible	Yes	22 days
4	Cropped scan, header missing	Yes	17 days
5	Blurred photograph, date illegible	Yes	28 days
6	Cropped scan, signature absent	Yes	16 days

All six were detectable at the moment of upload. Three weeks on average separate the upload from the re-request — during which the resident believes the file is complete and the officer works on an unusable document.

What is offered at upload

Defect detected	Message to the resident	Upload blocked?
Cropped page	"Part of the document appears to be missing"	No
Blur preventing reading	"The document is hard to read"	No
Empty document	"The file appears to be empty"	No
Document already uploaded	"This document has already been uploaded"	No

None of these messages blocks: the resident can upload anyway, and the officer sees the flag. That is the difference between helping and preventing.

Scope of this document: the service operated by Blue Lemon Agent. For an agent deployed at your premises, the applicable location is that of the architecture set out in the quotation and verified before commissioning; local execution is announced only for the configuration explicitly described and accepted in the quotation; the applicable isolation depends on the deployment mode set out in the quotation, no dedicated isolation being presumed; the encryption mechanisms in transit and at rest, their components and key management are those documented for the architecture chosen; roles and permissions are configured and accepted for the identities and systems actually connected; the events logged, their content, their retention period and who may access them are defined for the deployment chosen.