



Year review — 1,401 hours given back to the service

LINDBERGH FORMATION — 16 rue de Maillé, 91310 Montlhéry, France · Companies register (RCS) Evry 817 946 114

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Three lines of calculation, reproducible on your own logs · fictional document

Fictional document — demonstration example

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Fictional document, produced for the demonstration. **The calculation belongs to the court and fits in three lines** — it can be redone without us, from the registry's logs. **This is the page to take to the management committee.**

The calculation, item by item

Item	Share of the scale	Duration	Annual volume	Time given back
Summarising a large file	100 % → 12 %	5 h → 36 min	120	528 hours
Case-law search	33 % → 10 %	1 h 40 → 30 min	380	443 hours
Answer on where a case stands	10 % → 8 %	30 min → 24 min	4,300	430 hours

Item	Share of the scale	Duration	Annual volume	Time given back
Total	—	—	—	1,401 hours — forty hours for each of the 35 judges and clerks

The scale is common to all three lines: 100 % is the 5 hours a large-file summary takes today. These hours are not a saving on staffing, and they must not be presented as one: no post has been cut, none created. This is staff time given back to analysis, hearings and reasoning — and before a committee, what defends is what that time produced.

What those hours produced — the delays met for court users

Commitment	Before	After	Source
Hearings adjourned for a missing exhibit or step	9 over the year	2 over the quarter	Hearing register
Deadlines checked less than 48 h before expiry	26	0	Deadline schedule
Enquiries with no answer the same day	1,900	470	Reception desk log
Call-backs to understand a letter	1,040	260	Reception desk log
Decisions delivered within the set time, new questions	41 out of 62	58 out of 62	Register of reserved judgments
Services on the parties	—	6 days earlier on average	Hearing records

The figure that does not flatter the agent, published with the rest

Measure	Quarter 1	Quarter 2	Change

Research notes delivered	96	104	—
Corrected on substance before delivery	11 — 11.5 %	3 — 2.9 %	–8
of which caused by a library stopping at a date	8	0	The cause is gone, not just the symptom
of which questions with no precedent in the library	3	3	—

The cause was measurable: the agent was faithfully citing a reference library that stopped at a date. **What was done:** the library is matched against the day's publications every night, **and any note delivered within the year whose scope a new publication changes is brought back, paragraph highlighted and updated version already written.**

The framework measures

Indicator	Year
Productions logged	2,480
Judicial decisions produced without a judge	0
Documents served without authentication by a clerk	0
Procedural exhibits that left the court's network	0
Transfers outside the European Union	0
Scores or profiles of persons produced	0

These zeros are not a cautious setting: they are how the agent is wired. The read-only technical account has no right to write, and the decision belongs to the judge.

For the court to settle

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Date of presentation of the review to the management committee: _____

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