



Year review — 1,399 hours returned to the department

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The calculation fits on one side, and it can be redone on your records · fictional document

Fictional document — demonstration example

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Fictional document, produced for the demonstration. **Every measure comes from the council's own logs — referral records, watch log, register of instruments and statements, payment order log. The calculation can be redone line by line by the department, without us.**

The calculation, item by item

Item	Annual volume	Unit time	Hours returned
Research on referrals	410 questions	3 h 30 → 1 h 03 — 60 % → 18 %	1,004 h
Regulatory watch	11 areas, 12 months	1 h 46 → 38 min — 22 % → 8 %	149 h
First draft instruments	190 drafts	30 % → 12 %	136 h

Item	Annual volume	Unit time	Hours returned
First draft statements	44 statements	4 h 12 → 1 h 41 — 30 % → 12 %	110 h
Total	—	—	1,399 h — nine months of work of a full-time lawyer

What these hours became, for the departments and for residents

Measure	Before	After
First answer to a referral	12 days	2 days
Watch areas up to date	4 of 11	11 of 11
References to an outdated version	34 of 190	0
Complete assembly notices	4 of 6	6 of 6
Draft statement available	9 days	The day after the claim is served
Payment orders returned by the public accountant	11	0 over the quarter
Appeals brought by informed residents	21	9, all complete

The framework measures, over 1,480 traced outputs

Measure	Result
Opinions sent without the director's signature	0
Outputs sent without a person's validation	0
File documents out of the council's network	0
Transfers outside the European Union	0

Staff time returned to analysis, at unchanged headcount — no post cut, no post created. It is the strongest argument to carry before a chief executive, and it is checked against the authority's own records.

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