# Information — 18,000 questions, 13 subjects

LINDBERGH FORMATION — 16 rue de Maillé, 91310 Montlhéry, France · Companies register (RCS) Evry 817 946 114

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With approved easy-read and filing support · fictional document

**Fictional document — demonstration example**

This document is produced by the Blue Lemon Agent website to illustrate what an AI agent hands to its users. The companies, matters, amounts and people in it are invented. It has no legal, accounting or commercial value.

**Fictional document**, produced for the demonstration. **12,600 of the 18,000 questions are about thirteen subjects**, always the same. The thirteen answers are written, sourced on the rules and dated.

## The thirteen subjects

| Subject | Source of the answer | What the applicant gets |
|---|---|---|
| **How far a file has got** | **Assessment software, read-only** | **Stage, document awaited, last request for documents, committee listed** |
| Documents to provide | The scheme's required list | Named list + accepted examples |
| Criteria of a scheme | Rules in force, with their date | Sourced answer, in plain language |
| Ceiling and amount | Scale in force | Ceiling and method of calculation |
| Assessment time | The rules | Two months, and the time left on their file |

| Subject | Source of the answer | What the applicant gets |
|---|---|---|
| Date of the next committee | The department's calendar | Exact date |
| Payment date | Schedule in the decision | Date and conditions |
| Documents for the balance | Award decision | Named list and date expected |
| Reason for a refusal | The notified decision | Criterion restated in plain terms |
| Routes of appeal | The notified decision | Time limits and address |
| Online filing | Platform | **Screen-by-screen guidance, documents to prepare before starting** |
| Combination with another grant | Rules and combination clauses | **Explicit answer, scheme by scheme** |
| **“Who am I talking to?”** | — | **“I am the urban community's digital assistant, not an officer”** |

## What is said in the very first sentence

**Announcing that this is a digital assistant is not a configuration option:** the European regulation on artificial intelligence requires that anyone interacting with an AI system be informed. **The applicant can ask for an officer at any moment** — their details are taken and a dated call-back is left.

## Accessibility, subject by subject

| Content | Standard version | Easy-read version | Approved on |
|---|---|---|---|
| **The 13 answers** | **Yes** | **Yes** | **9 February 2026** |
| The 21 scheme leaflets | Yes | **Yes** | 9 February 2026 |
| Decision letters | Yes | **Yes, on request** | 3 March 2026 |



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*Easy-read means “easy to read and understand”: short sentences, one message per sentence, everyday words rather than administrative ones.* **The draft is submitted to the head of service, who dates and settles it**: a plain-language version is approved, it is not inferred.

## Online filing

| Measure | Before | After | Cause |
|---|---|---|---|
| **Abandonment mid-filing** | **41 %** | **15 %** | **Documents are asked for BEFORE starting** |

> **A grant you cannot manage to apply for is a grant that does not exist.** The filing platform is where equal access to entitlements plays out most concretely.

## The gain

| Measure | Before | After |
|---|---|---|
| **Answering a recurring question** | **10 % of the time an enquiry takes — 10 min** | **6 % — 6 min** |
| **Across 18,000 enquiries a year** | — | **1,200 hours given back** |
| Availability | Opening hours | **At any hour, Saturdays included** |

## For the department to settle

Date for rereading the thirteen answers: _____



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**Request a demo with your own documents**

This document is a fictitious example. To see the agent work on your own documents, request a demo from its page.

https://bluelemonagent.ai/en/secteur-public/metiers/agent-ia-instructeur-aides

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