



Information — 18,000 questions, 13 subjects

LINDBERGH FORMATION — 16 rue de Maillé, 91310 Montlhéry, France · Companies register (RCS) Evry 817 946 114

Document issued on 24/09/2026

With approved easy-read and filing support · fictional document

Fictional document — demonstration example

This document is produced by the Blue Lemon Agent website to illustrate what an AI agent hands to its users. The companies, matters, amounts and people in it are invented. It has no legal, accounting or commercial value.

Fictional document, produced for the demonstration. **12,600 of the 18,000 questions are about thirteen subjects**, always the same. The thirteen answers are written, sourced on the rules and dated.

The thirteen subjects

Subject	Source of the answer	What the applicant gets
How far a file has got	Assessment software, read-only	Stage, document awaited, last request for documents, committee listed
Documents to provide	The scheme's required list	Named list + accepted examples
Criteria of a scheme	Rules in force, with their date	Sourced answer, in plain language
Ceiling and amount	Scale in force	Ceiling and method of calculation
Assessment time	The rules	Two months, and the time left on their file

Subject	Source of the answer	What the applicant gets
Date of the next committee	The department's calendar	Exact date
Payment date	Schedule in the decision	Date and conditions
Documents for the balance	Award decision	Named list and date expected
Reason for a refusal	The notified decision	Criterion restated in plain terms
Routes of appeal	The notified decision	Time limits and address
Online filing	Platform	Screen-by-screen guidance, documents to prepare before starting
Combination with another grant	Rules and combination clauses	Explicit answer, scheme by scheme
“Who am I talking to?”	—	“I am the urban community's digital assistant, not an officer”

What is said in the very first sentence

Announcing that this is a digital assistant is not a configuration option: the European regulation on artificial intelligence requires that anyone interacting with an AI system be informed. **The applicant can ask for an officer at any moment** — their details are taken and a dated call-back is left.

Accessibility, subject by subject

Content	Standard version	Easy-read version	Approved on
The 13 answers	Yes	Yes	9 February 2026
The 21 scheme leaflets	Yes	Yes	9 February 2026
Decision letters	Yes	Yes, on request	3 March 2026

Easy-read means “easy to read and understand”: short sentences, one message per sentence, everyday words rather than administrative ones. **The draft is submitted to the head of service, who dates and settles it:** a plain-language version is approved, it is not inferred.

Online filing

Measure	Before	After	Cause
Abandonment mid-filing	41 %	15 %	Documents are asked for BEFORE starting

A grant you cannot manage to apply for is a grant that does not exist. The filing platform is where equal access to entitlements plays out most concretely.

The gain

Measure	Before	After
Answering a recurring question	10 % of the time an enquiry takes — 10 min	6 % — 6 min
Across 18,000 enquiries a year	—	1,200 hours given back
Availability	Opening hours	At any hour, Saturdays included

For the department to settle

Date for rereading the thirteen answers: _____

Scope of this document: the service operated by Blue Lemon Agent. For an agent deployed at your premises, the applicable location is that of the architecture set out in the quotation and verified before commissioning; local execution is announced only for the configuration explicitly described and accepted in the quotation; the applicable isolation depends on the deployment mode set out in the quotation, no dedicated isolation being presumed; the encryption mechanisms in transit and at rest, their components and key management are those documented for the architecture chosen; roles and permissions are configured and accepted for the identities and systems actually used.

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connected; the events logged, their content, their retention period and who may access them are defined for the deployment chosen.