



Completeness and consistency — 1,060 values requested

LINDBERGH FORMATION — 16 rue de Maillé, 91310 Montlhéry, France · Companies register (RCS) Evry 817 946 114

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Quarter and 12 months of cross-checks · fictional document

Fictional document — demonstration example

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Fictional document, produced for the demonstration. **A rule held without exception: a value that has not been read is never written.** It is requested the same day, from the right person, with the request already drafted on the department's template.

What the quarter produced

Measure	Volume	Reading
Values unreadable or absent	1,060	Cropped scan, truncated financial table, quotation with no pre-tax amount
Requests for documents prepared	1,060	No value assumed, no value reconstructed
Replies back within 8 days	931	Against an average of 24 days last year

Measure	Volume	Reading
Documents found in an earlier file	380	380 applicants not asked again for a paper already provided

The five cross-checks, across the 6,400 files

Cross-check	Result over 12 months	What is done with it
Amount requested against the ceiling in force	112 files above the ceiling, of which 79 through not knowing a ceiling amended during the year	Information given before assessment rather than a refusal afterwards
Forecast budget balanced	240 imbalances	Flagged with the two lines at issue
Identifier consistent with earlier files	61 discrepancies	44 genuine changes of registered office, 17 typing errors corrected before assessment
Quotations and invoices matched from one file to another	See the document on double funding	The check that brought the most
Dates of filing and of committing the expenditure	134 files with expenditure committed before filing	The applicant knew before incurring the costs of applying

What it does to the deadline

Stage	Before	After	Days gained
Sending the request for documents	12th day	Day of filing	12

Stage	Before	After	Days gained
Documents coming back	24 days	8 days	11
Arrival at the officer's desk	To be reconstructed	Complete and pre-assessed	10
Total	71 days	38 days	33
Two-month deadline of the rules, met	58 times out of 100	96 times out of 100	—

What it does to equal treatment

Measure	Before	After
Interpretation gap between officers, on 300 files rechecked by internal control	11 %	3 %
Nature of the remaining gaps	Diverging interpretations	Assumed judgements, traced and reasoned
Follow-up calls from applicants	—	– 41 % after the cross-check summary is sent

380 documents not asked for again is not a saving on paper: being asked for a paper already provided is the leading cause of a grant application being abandoned.
An abandoned application is an entitlement not exercised.

For the department to settle

Alert threshold on waiting files: _____ days

Scope of this document: the service operated by Blue Lemon Agent. For an agent deployed at your premises, the applicable location is that of the architecture set out in the quotation and verified before commissioning; local execution is announced only for the configuration explicitly described and accepted in the quotation; the applicable isolation depends on the deployment mode set out in the quotation: no dedicated isolation; being presumed. **Page 3 / 4**

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encryption mechanisms in transit and at rest, their components and key management are those documented for the architecture chosen; roles and permissions are configured and accepted for the identities and systems actually connected; the events logged, their content, their retention period and who may access them are defined for the deployment chosen.