Year results — 6,533 hours given back to the department

LINDBERGH FORMATION — 16 rue de Maillé, 91310 Montlhéry, France · Companies register (RCS) Evry 817 946 114

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One side for the community council · fictional document

> **Fictional document — demonstration example**
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> **Fictional document**, produced for the demonstration. **The calculation can be redone on the department's logs**, item by item.

The calculation, in three lines

Item	Annual volume	Unit time	Hours given back
Pre-assessment	**6,400 files**	**45 min → 12 min (45 % → 12 %)**	**3,520 h**
Completeness check	6,400 files	25 min → 8 min (25 % → 8 %)	**1,813 h**
Recurring questions	18,000 enquiries	10 min → 6 min (10 % → 6 %)	**1,200 h**
Total	—	—	**6,533 h**

> **These hours are officer time given back to the department, at unchanged headcount: no post cut, no post created.** This is not a staffing saving — **it is public spending that assesses more files, faster and more equally, for the same running budget.**

What the hours became, for applicants

Measure	Before	After
Average assessment time	**71 days**	**38 days**
Two-month deadline of the rules, met	**58 times out of 100**	**96 times out of 100**
Files complete at filing	48 %	**86 %**
Notification of a decision	24 days	**3 days**
Informal appeals	14 %	**5 %**
Interpretation gap between officers	**11 %**	**3 %**
Public spending returned to other projects	—	**€128,400**
Grants awarded to applicants who had never claimed them	—	**431**

The figure the agent publishes about itself

Quarter	Notes	Corrected on substance	Rate
First	1,460	**118**	**8.1 %**
Second	1,520	**17**	**1.1 %**

The framework measures

Indicator	Year

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Grants awarded, refused or withdrawn without the competent official's signature	**0**
Applicant data out of the network	**0**
Transfers outside the European Union	**0**
Files traced	6,400

This page is given as it stands to elected members with the convening notice: a figure read the day before is discussed better than a figure discovered in session.

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https://bluelemonagent.ai/en/secteur-public/metiers/agent-ia-instructeur-aides

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