Keeping the care record — local glossary and timestamped entries

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Glossary of 340 terms, dictation transcription log, correction log · fictional document

Fictional document — demonstration example

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Fictional document, produced for the demonstration. **This attachment publishes two figures unfavourable to the agent: 4.3 % of notes corrected before validation, and 91.4 % dictation accuracy in the first month. For each it gives the measured cause, the fix and the result after the fix.**

The published gap: 412 notes corrected out of 9,480 — 4.3 %

Reason for the correction	Number	Share of the 412	What it says
Value carried over from the previous reading when the time was not audible in the dictation	**261**	**63.3 %**	**The agent was wrong; the field should have opened**
Unit term wrongly transcribed	84	20.4 %	Fixed by the local glossary, below

Reason for the correction	Number	Share of the 412	What it says
Wrong focus chosen between two open focuses	41	10.0 %	Attachment rule tightened with the nurse coordinator
Other reasons, non-recurring	26	6.3 %	No reason recurs more than three times
Total	**412**	**100 %**	—

The fix, and its measurement: since 3 June 2026, no item is carried over from an earlier reading. The field opens, named and timestamped; the earlier value is displayed beside it with its date, as information, never as today's measurement. Across the 3,140 notes produced since, 41 corrections — 1.3 % — and none on that ground. It is the log of corrections before validation that made the cause visible: a system that does not record its corrections never improves.

Calibrating the unit's vocabulary: 91.4 % accuracy in the first month

Period	Occurrences of unit terms	Wrongly transcribed	Accurate transcription
First month, before the glossary	**2,540**	**218**	**91.4 %**
After the 340-term local glossary	**2,610**	**21**	**99.2 %**

Kind of term wrongly transcribed	Example from the demonstration	How it was handled
Unit-specific abbreviation	« Evening BP » for the 6 p.m. round's blood pressure	**Added to the glossary, single agreed spelling**

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Kind of term wrongly transcribed	Example from the demonstration	How it was handled
Device name	Local name for an air mattress	**Added to the glossary with the supplier reference**
Internal protocol name	« Tilleuls protocol 4 » for nutritional monitoring	**Added to the glossary, tied to the dated protocol**
Term still ambiguous	8 homophones in the unit's speech	**Offered in two spellings, the nurse settles it on rereading**

The costed item, and what the record's quality gained

Indicator	Before	After
Daily follow-up of a resident in the record	**9 min, of which 1 min 59 recording — 22 %**	**43 s recording — 8 %**
Hours returned over the year	—	**643 h (84 residents × 365 days × 1 min 16)**
Same-day recording of vital signs	**96.3 %**	**99.7 %**
Readings still unrecorded	**1,148**	**92 — and each one is an open, named field in that day's note**

Local glossary of 340 terms settled by the nurse coordinator, on: _____

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