Platform report — review 3

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Fictional document

> **Fictional document — demonstration example**
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> **Fictional document**, produced for demonstration. **Report not submitted.** It binds the establishment, and it is better read first.

Ground relied on

A review targeting an identifiable individual. That is the ground that exists in the platform's rules and matches the facts — a report for "false review" would have been rejected, and would have used up the only route available.

Documents attached to the report

Document	Content
Dated screenshot of the review	Time-stamped, with the review's public identifier
Rota for the evening	Shows the person named was not on duty
Extract from the bookings diary	Places the service

The rota is attached and not published. That is the whole difference: the fact serves to convince a platform, not to feed a public exchange in which the employee is named once more.

The observation beyond this review

Bad review	Date	Service	Covers that evening
40-minute wait	Saturday 01/08	Evening	**96**
Cold food	Saturday 25/07	Evening	**91**
Names an employee	Saturday 18/07	Evening	**94**
Saturday evening average	—	—	74

Three bad reviews, three Saturdays above 90 covers. This is not a review problem, it is a threshold — and it can be flagged the same evening, with the staff on, so the question comes up before the reviews.

Threshold to set: ..... covers in one service · **recipient:** .....

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https://bluelemonagent.ai/en/entreprises/secteurs/agent-ia-hotellerie-restauration

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