



The civil registry flow — 14,600 enquiries, 12 topics, 2,562 hours

LINDBERGH FORMATION — 16 rue de Maillé, 91310 Montlhéry, France · Companies register (RCS) Evry 817 946 114

Document issued on 24/09/2026

12 months of enquiry log, reconciled against the hearing list, the register of entries and the time-limit schedule · fictional document

Fictional document — demonstration example

This document is produced by the Blue Lemon Agent website to illustrate what an AI agent hands to its users. The companies, matters, amounts and people in it are invented. It has no legal, accounting or commercial value.

Fictional document, produced for the demonstration. **The measurement covers QUEUES and RESPONSE TIMES, never what a named member of staff does. The 12 reference answers are written, sourced and dated: the registry rereads twelve texts, not 11,240 replies. All twelve sit within the registry's administrative scope — none touches the merits of a case.**

Where the year's 14,600 enquiries come from

Channel	Enquiries	Share	What it costs today	What changes
Calls to the civil registry	8,400	57.5%	2,688 ring unanswered — 32.0%, mostly on hearing days	All picked up; the 12 topics handled to the end

Channel	Enquiries	Share	What it costs today	What changes
Service emails	3,900	26.7%	11 days average response time	1 day
Visits to the single court user reception desk	1,700	11.6%	Queue, file searched in front of the court user	File assembled before the interview: case number, chamber, hearing date, latest entries
Website forms	600	4.1%	6 days before the first acknowledgement	Qualified acknowledgement within the minute, with the case number and the next time limit
Total	14,600	100%	—	—

The 12 topics that cover 11,240 enquiries — and the dated source of each answer

Topic	Enquiries	Source of the reference answer	Dated version
Where my case stands — hearing date and case number	2,180	Hearing list + register of entries for the file	01/01/2026
Documents to produce and how to file them	1,640	Registry filing notice	01/01/2026
How to bring proceedings — form, application, territorial jurisdiction	1,380	Civil service public notice	01/01/2026
Summons received — date, time, courtroom, what to bring	1,120	Registry templates, mandatory wording	01/01/2026
Legal aid — where to file, which documents	940	Legal aid office notice	12/01/2026

Topic	Enquiries	Source of the reference answer	Dated version
Copy of a judgment, certified copy, certificate of no appeal	820	Civil service public notice, sheet 4	01/01/2026
Representation — whether a lawyer is required for the procedure	720	Civil service public notice, sheet 2	01/01/2026
Adjournment, postponement, absence from a hearing — what to do	640	Civil service public notice, sheet 6	01/01/2026
Address, hours and access to the reception desk	560	Notices displayed and public notice	01/01/2026
Fees, stamps, expert deposits — how to pay	480	Civil service public notice, sheet 5	01/01/2026
Serving a document on the other party — how to do it	420	Registry filing notice, schedule sheet	01/01/2026
Following a judgment — where to find time limits and routes of appeal	340	Civil service public notice, sheet 7	01/01/2026
Total of the 12 topics	11,240	77.0% of the 14,600 enquiries	—

The remaining 3,360 enquiries go to a clerk — with the file already assembled. The case number, the chamber, the hearing date, the latest entries made, the time limits running and the question as it was asked. **The clerk picks up already knowing, instead of picking up and searching. And among those 3,360, the 1,248 questions that bear on the merits of a case — the chances of success, the weight of an argument, what the judge will decide — are redirected to the judge, the bar association or the legal advice centre, with contact details. A redirection that gives the address is not a door closed.**

The three items from the sheet's « the gain » section, costed against your own logs

Item	Share of time today	After	In minutes	Annual volume	Hours returned
Hearing summons — carrying across the list, the identities, the template wording	60%	10%	3 min 36 → 36 s	4,180	209 h 00
Standard notification from a template — drafting	40%	10%	3 min 12 → 48 s	6,900	276 h 00
Checking time limits across pending files	100%	20%	70 h → 14 h a month	12 months	672 h 00
Information handled to the end, all channels	—	—	9 min → 1 min 30	11,240	1,405 h 00
Total	—	—	—	—	2,562 h 00

2,562 hours returned over the year. On the statutory working-time basis — **1,607 hours a year, 151.67 hours a month, 35 hours a week** — that is **more than a working year**, or **more than sixteen months**, or **more than seventy-three weeks**, returned to the nine civil registry staff. **Rounding is always taken downwards:** a gain rounded up is a gain a management controller can challenge. **No post cut, no post created** — it is time given back to assisting at hearings, to authenticating acts and to the court users who need a clerk in front of them.

The gap the reconciliation brought out — and what it is worth over a year

Scope	Cases	Discrepancies	What each line can become
January, 312 cases listed	312	27	An adjournment, a challenge in court, a party travelling for nothing

Scope	Cases	Discrepancies	What each line can become
Over the year	3,240	324	Including 68 adjournments actually observed over 24 months for an acknowledgement of receipt not returned

The rule this demonstrator defends, and which holds everything else together: EVERY TIME LIMIT LOGGED TRACES BACK TO THE ACT THAT SETS IT AND TO ITS DATE OF SERVICE. Without those two elements, the line does not go out as an alert. **And where two readings are possible — a disputed starting point, an act served on two dates — the line goes to the clerk with both hypotheses and both dates, never with an answer. Of the year's 2,940 time limits, 84 are in that position: they are exactly the 84 that deserve a clerk's eye** — and that is the boundary between saving the search and claiming to state the law.

Version of the 12 reference answers settled by the head of registry, on: _____

Next review of topics and volumes — proposed at six months — set for: _____

Scope of this document: the service operated by Blue Lemon Agent. For an agent deployed at your premises, the applicable location is that of the architecture set out in the quotation and verified before commissioning; local execution is announced only for the configuration explicitly described and accepted in the quotation; the applicable isolation depends on the deployment mode set out in the quotation, no dedicated isolation being presumed; the encryption mechanisms in transit and at rest, their components and key management are those documented for the architecture chosen; roles and permissions are configured and accepted for the identities and systems actually connected; the events logged, their content, their retention period and who may access them are defined for the deployment chosen.