



Contributor replies — 412 sorted

LINDBERGH FORMATION — 16 rue de Maillé, 91310 Montlhéry, France · Companies register (RCS) Evry 817 946 114

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Disputes, unnamed requests, circumstances described · fictional document

Fictional document — demonstration example

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Fictional document, produced for the demonstration. **A contributor's reply waited 11 days for first handling; it is sorted, reclassified and handed over the day it arrives.**

The month's sorting

Nature	Volume	What is prepared
Disputes over the amount	168	The two columns side by side: what the contributor counts, what the account carries, and the exact line where the two diverge
of which divergences coming from the body	39	Corrections prepared, ready to be entered by an authorised caseworker
Requests for time to pay that do not say their name	121	Reclassified and pre-assessed, instalment plan included

Nature	Volume	What is prepared
Accounts of a situation	84	Account position, three years of history, ten-line summary — to the support unit
Payment promises announced	39	Follow-up set for the date announced: a missing payment is known the next day
Total	412	0 left unattended beyond 48 hours

The 121 unnamed requests are the biggest pocket of unclaimed entitlement in a collection service: a contributor does not have to know the name of the procedure to be entitled to it. *"I cannot pay this month"* is a request for time to pay — it is handled as such.

What reclassification changes, for the contributor

Measure	Before	With the agent
First handling of a reply	11 days	The day it arrives
Proposed instalment plan after an unnamed request	None — the letter stayed a letter	3 days

Of the 168 disputes, 39 were well founded. Recognising them quickly is what distinguishes a service that collects from a service that digs in — and the 39 corrections are ready, to be entered by an authorised officer.

To be settled by the service

Automatic reclassification of unnamed requests for time to pay (yes / no): _____

Scope of this document: the service operated by Blue Lemon Agent. For an agent deployed at your premises, the applicable location is that of the architecture set out in the quotation and verified before commissioning; local execution is announced only for the configuration explicitly described and accepted in the quotation; the applicable isolation depends on the deployment mode set out in the quotation, no dedicated isolation being presumed; the LINDBERGH FORMATION — a simplified joint-stock company with share capital of €250,000 · Registered office: 10 rue de Maillé, 91310 Montlhéry, France · Companies register (RCS) Evry 817 946 114 · SIRET 817 946 114 00029 · VAT FR 60 817 946 114 · "Blue Lemon Agent" trade mark · Training-provider registration no. 119 108 635 91 (Île-de-France prefect — this registration does not amount to State approval) · Qualiopi certified, no. 03896, for the "training actions" category · contact@bluelemonagent.ai · dpo@bluelemonagent.ai · Hosted in France.

encryption mechanisms in transit and at rest, their components and key management are those documented for the architecture chosen; roles and permissions are configured and accepted for the identities and systems actually connected; the events logged, their content, their retention period and who may access them are defined for the deployment chosen.