



Written mandate — scope, cap and withdrawal

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Six lines, review at three months · fictional document

Fictional document — demonstration example

This document is produced by the Blue Lemon Agent website to illustrate what an AI agent hands to its users. The companies, matters, amounts and people in it are invented. It has no legal, accounting or commercial value.

Fictional document, produced for the demonstration. **This mandate is not a blank cheque**: it lists what goes out without review, caps the volumes, sets a review date and is withdrawn with one word.

What the mandate authorises

Act	Cap	What it commits
Information letters on waivers of surcharges	270 a month, only to contributors meeting the four conditions	Nothing: it informs of a right and prejudices no decision
Acknowledgements of documents and requests	Within the hour, no cap	Nothing: it records an arrival
Replies to the 14 routine subjects	List named in the mandate, and nothing else	Sourced and dated information

Act	Cap	What it commits
Any question outside the list	—	Reply drafted and sourced, handed to the caseworker, who sends it

What the mandate expressly leaves to an officer's signature

Decision	Who signs	Why it is a strength
Granting time to pay	The head of amicable collection	Reasoned, traceable, challengeable
Granting a waiver	The amicable appeals committee	A collective decision defends better than a calculation
Starting enforced collection	The director	The service's heaviest act stays the most human
Any decision adverse to a contributor	An authorised officer	A contributor who can challenge is a contributor who has been heard

The formal safeguards

Safeguard	Implementation
Traceability of every dispatch	Source, date, and the statement that it was prepared by a digital assistant of the body
Daily record	One page each morning — a mistake is caught in an hour, not in three weeks
Review	At three months, with the record of what it changed. Without an explicit decision, the mandate lapses
Withdrawal	One word: direct sending stops within the minute, letters go back to drafts for approval

It is renewal that needs a signature, not stopping. A mandate that renews itself ends up authorising what nobody has read; this one lapses if the service says nothing.

Ready today: the mandate, the information notice displayed at the front desk and published on the body's website, and the first wave of 270 letters. **Signature one day, service running the next morning, review already in the diary on the 15th of the third month.**

To be settled by the body

Date of signature and date of review: _____

Scope of this document: the service operated by Blue Lemon Agent. For an agent deployed at your premises, the applicable location is that of the architecture set out in the quotation and verified before commissioning; local execution is announced only for the configuration explicitly described and accepted in the quotation; the applicable isolation depends on the deployment mode set out in the quotation, no dedicated isolation being presumed; the encryption mechanisms in transit and at rest, their components and key management are those documented for the architecture chosen; roles and permissions are configured and accepted for the identities and systems actually connected; the events logged, their content, their retention period and who may access them are defined for the deployment chosen.