



The HR department's workload — 9,400 enquiries, 16 topics

LINDBERGH FORMATION — 16 rue de Maillé, 91310 Montlhéry, France · Companies register (RCS) Evry 817 946 114

Document issued on 24/09/2026

Twelve months of counter, e-mail and phone traffic · fictional document

Fictional document — demonstration example

This document is produced by the Blue Lemon Agent website to illustrate what an AI agent hands to its users. The companies, matters, amounts and people in it are invented. It has no legal, accounting or commercial value.

Fictional document, produced for the demonstration. **The measurement covers what the department receives and produces, not what any one person does.** No individual indicator is established: **with nine officers split into portfolios, a named indicator would immediately point at someone.**

The three items measured, and what the agent does with them

Item	Share of time, before	After	In duration	Annual volume	Time returned
Preparing a complete HR file	60 %	18 %	1 h 30 → 27 min	380	399 hours
Pay simulation on an individual case	33 %	8 %	20 min → 5 min	1,150	287 hours

Item	Share of time, before	After	In duration	Annual volume	Time returned
Answering a recurring question from a member of staff	10 %	6 %	4 min → 2 min 24	6,200	165 hours
Total	—	—	—	—	851 hours a year

851 hours is more than twenty-four weeks of a full-time officer's work (35-hour basis), spread across nine people. It is not a budget saving and it must not be presented as one before a staff committee: no post is cut, none is created. **It is officer time returned to processing files and supporting staff** — and what defends itself in the meeting is what that time produced.

The 16 topics — 6,200 enquiries out of 9,400

Topic	Enquiries a year	Where the written answer sits
Leave balance and time-savings account	1,640	Information system and internal memo on the time-savings account
Allowances and reading the payslip	1,210	Resolution on allowances — answer out of date before revision
Part-time, career break and return	890	Statutory text and the establishment's procedure — topic with filing deadlines
Working cycles and time off in lieu	612	Internal memos on working-time arrangements
Retirement and end of career	486	The establishment's procedure, career file

Topic	Enquiries a year	Where the written answer sits
Family supplement and family situations	394	Statutory text, documents in the file
Professional training leave	318	Statutory text — 120-day filing deadline
Welfare benefits	287	The establishment's welfare rules
<i>... and 8 further topics</i>	363	Statutory texts, internal memos, resolutions
Total	6,200	The answer existed; it was availability that was missing

The waiting times the department was not holding

Commitment	Before	What explains it
Answer to a status or pay question	8 days	Nine people for 1,180 staff, 720 of them in cycles
HR files complete at first presentation	166 out of 380	The check happens at processing, not at filing
Simulations corrected before going into pay	37 out of 290	Position or working time not up to date in the information system
Welfare claim reaching the committee	41 days	Claims filed incomplete
Answers posted at the counter no longer matching the text in force	5 out of 16	Nobody has the time to compare the notices with the published texts

None of these delays comes from the quality of the work: they come from the number of staff to serve and from enquiries that arrive continuously, including at night. **That is exactly the kind of load an agent absorbs without taking anything from anyone.**

For the establishment to settle

Order of revision of the 16 answers settled by the deputy director: _____

Scope of this document: the service operated by Blue Lemon Agent. For an agent deployed at your premises, the applicable location is that of the architecture set out in the quotation and verified before commissioning; local execution is announced only for the configuration explicitly described and accepted in the quotation; the applicable isolation depends on the deployment mode set out in the quotation, no dedicated isolation being presumed; the encryption mechanisms in transit and at rest, their components and key management are those documented for the architecture chosen; roles and permissions are configured and accepted for the identities and systems actually connected; the events logged, their content, their retention period and who may access them are defined for the deployment chosen.