Welfare benefits — 214 claims and 96 eligible staff

LINDBERGH FORMATION — 16 rue de Maillé, 91310 Montlhéry, France · Companies register (RCS) Evry 817 946 114

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Full processing and non-take-up measured · fictional document

Fictional document — demonstration example

This document is produced by the Blue Lemon Agent website to illustrate what an AI agent hands to its users. The companies, matters, amounts and people in it are invented. It has no legal, accounting or commercial value.

Fictional document, produced for the demonstration. *Non-take-up is the open entitlement that is never claimed, because the person did not know it existed or could not ask for it.* **It is the one place where the department's work is measured by what does not arrive: the claims that are never filed.**

What the agent does on every claim

Step	What is produced	Who decides
Completeness check on filing	**Answer to the person the same day: what is fine, what is missing, where to obtain it**	—
Calculation of the entitlement	**Income bracket, household composition, scale applied, with the calculation in plain sight under each line and the reference to the article of the rules**	—

Step	What is produced	Who decides
File handed to the committee	Sorted in the order of its agenda	**The committee awards**
Notification	**Draft written, reasoned, with the routes of appeal**	**Signed by the authority**

The result measured over the quarter

Measure	Last year	This quarter	Reading
Claims complete on filing	**139 out of 214**	**214 out of 214**	**No claim goes back for a document any more**
Time between filing and the committee	**41 days**	**16 days**	**On an emergency hardship payment, that delay is the benefit**
Claims presented to the committee	214	214	Each costed and reasoned

Non-take-up, measured from the data already held

Finding	Volume	What is done
Staff meeting the conditions for at least one benefit and never having claimed anything	**96**	**No named letter: a general notice, and the list of the departments concerned**
Method	—	**Crossing the scales in the rules with working time, index and the household composition already declared**

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Finding	Volume	What is done
Trial in two departments last quarter	**14 claims filed within three weeks**	**11 of them granted**
Proposal	6 departments	**Posting per department: it reaches the same people without singling anyone out**

A notice posted per department reaches the same staff as a named letter, and it tells nobody what a colleague receives. It is the only form that addresses non-take-up without exposing an individual situation.

For the establishment to settle

Departments chosen for posting the notice: _____

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https://bluelemonagent.ai/en/secteur-public/metiers/agent-ia-gestionnaire-rh-paie

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