Direct-answer mandate — 14 subjects, capped

LINDBERGH FORMATION — 16 rue de Maillé, 91310 Montlhéry, France · Companies register (RCS) Evry 817 946 114

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Written, dated, withdrawable with one word · fictional document

Fictional document — demonstration example

This document is produced by the Blue Lemon Agent website to illustrate what an AI agent hands to its users. The companies, matters, amounts and people in it are invented. It has no legal, accounting or commercial value.

Fictional document, produced for the demonstration. **This mandate is not a blank cheque:** it is bounded to fourteen named subjects, it excludes everything that touches a decision on entitlements, it is reviewed at three months and it stops with one word.

What the mandate authorises

Scope	Regime	Annual volume concerned
The 14 subjects listed by name	**Direct answer, at any hour**	**61,400 of the 88,000 questions**
Any other question	**Draft answer handed to an officer, written and sourced**	26,600

What the mandate excludes, without exception

Excluded subject	What the agent does instead	Time observed in the trial quarter
Opening an entitlement	**Answer written, documents alongside, handed to the caseworker who sends it**	**Within 3 hours, against 6 days**
Refusal or suspension	Same	Within 3 hours
Overpayment and waiver request	Same	Within 3 hours
Revision of an entitlement	Same	Within 3 hours

These answers go out from a public official, which makes them reasoned and open to challenge. General information does not carry that weight — and that is precisely why it is never confused with a decision.

The safeguards, line by line

Guarantee	Implementation
Source quoted	**Rules, scale or portal page, with its date**
Preparation notice	“Answer prepared by the fund's digital assistant”
Daily record	**One page every morning: what went out the day before** — a wrong answer is caught within an hour
Duration	**Review at 3 months. Without an explicit decision, the mandate ends** — it is renewal that requires a signature, not stopping
Withdrawal	**One word, and direct sending stops within the minute**; answers go back to being drafts to approve

What the mandate brings in

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Measure	Before	After
Average time to answer a claimant's e-mail	**6 days**	**A few minutes**
Question asked on a Saturday	Handled on Tuesday	**Handled on Saturday**

> **The information notice to claimants is attached to the mandate** — the one that will be displayed at reception and published on the portal. **Signature, and the service is running the next morning; the review is already set for the 15th of the third month.**

For the department to settle

Date of signature and date of review: _____

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> This document is a fictitious example. To see the agent work on your own documents, request a demo from its page.
> https://bluelemonagent.ai/en/secteur-public/metiers/agent-ia-gestionnaire-prestations

Scope of this document: the service operated by Blue Lemon Agent. For an agent deployed at your premises, the applicable location is that of the architecture set out in the quotation and verified before commissioning; local execution is announced only for the configuration explicitly described and accepted in the quotation; the applicable isolation depends on the deployment mode set out in the quotation, no dedicated isolation being presumed; the encryption mechanisms in transit and at rest, their components and key management are those documented for the architecture chosen; roles and permissions are configured and accepted for the identities and systems actually connected; the events logged, their content, their retention period and who may access them are defined for the deployment chosen.

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