



Overpayment file — breakdown and notice

LINDBERGH FORMATION — 16 rue de Maillé, 91310 Montlhéry, France · Companies register (RCS) Evry 817 946 114

Document issued on 24/09/2026

Quarter · fictional document

Fictional document — demonstration example

This document is produced by the Blue Lemon Agent website to illustrate what an AI agent hands to its users. The companies, matters, amounts and people in it are invented. It has no legal, accounting or commercial value.

Fictional document, produced for the demonstration. *An overpayment is a sum paid in error that the organisation must recover.* **The decision to recover, to reduce or to waive belongs to the caseworker and their management;** the file below makes it possible after three minutes of reading.

What the file contains, in order

Element	Content	Why it is there
Triggering event, dated	Change in circumstances, date of effect, document establishing it	Without it, the notice asserts instead of explaining
Month-by-month breakdown	Amount paid, amount due, difference	Each line stands on its own — the total does not fall out of a global calculation
Draft notice	On the department's template	Reasoning in plain language

Element	Content	Why it is there
Routes and time limits for appeal	Stated	The claimant's right
Instalment plan and waiver request	Flagged as available	A claimant informed of these two options appeals less and repays better

What is flagged without being asked

Finding	Volume	Consequence
Overpayments notified in the quarter	214	—
of which difference not attributable to the claimant	61	Change declared on time, recorded late by the department
Marking in the file	Systematic	A matter for the caseworker's judgement before the decision, not after an appeal
Two stages account for	44 of the 61	That is where the next reduction lies

What the timing changes

Measure	Before	After
Time to notify an overpayment	26 days	4 days
Appeals received against these notices	31 %	12 %

An overpayment notified early is a smaller overpayment: easier for the household to bear, more reliably recovered for the organisation. **And a notice that explains where the sum comes from is challenged less than a notice that merely asserts it.**

For the department to settle

Amount above which a second review is required: _____ €

Scope of this document: the service operated by Blue Lemon Agent. For an agent deployed at your premises, the applicable location is that of the architecture set out in the quotation and verified before commissioning; local execution is announced only for the configuration explicitly described and accepted in the quotation; the applicable isolation depends on the deployment mode set out in the quotation, no dedicated isolation being presumed; the encryption mechanisms in transit and at rest, their components and key management are those documented for the architecture chosen; roles and permissions are configured and accepted for the identities and systems actually connected; the events logged, their content, their retention period and who may access them are defined for the deployment chosen.