Accessibility — approved easy-read and online filing

LINDBERGH FORMATION — 16 rue de Maillé, 91310 Montlhéry, France · Companies register (RCS) Evry 817 946 114

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Quarter · fictional document

> **Fictional document — demonstration example**
> This document is produced by the Blue Lemon Agent website to illustrate what an AI agent hands to its users. The companies, matters, amounts and people in it are invented. It has no legal, accounting or commercial value.

> **Fictional document**, produced for the demonstration. *Easy-read means "easy to read and understand": short sentences, one message per sentence, everyday words rather than administrative ones.* **It is the claimant who chooses their version**, never the officer on their behalf.

What exists in two versions

Content	Standard version	Easy-read version	Approved on
The 14 switchboard answers	**Yes**	**Yes**	**12 March 2026**
The 4 rewritten document leaflets	Yes	**Yes**	12 March 2026
Non-take-up campaign letter	Yes	**Yes**	2 April 2026

Content	Standard version	Easy-read version	Approved on
Summary handed over at the counter	Yes	**Yes**	2 April 2026

None of these versions is served until it is settled: the draft easy-read version is submitted to the head of service, who dates and signs it. **Once approved, it is the same dated version at the counter, on the phone, on the portal and in the letter** — that single source, more than the rewording, is what makes contradictions between supports disappear.

Online filing

Measure	Before	After	Cause
Abandonment mid-filing	**38 %**	**14 %**	**Documents are asked for BEFORE starting**
Supported filings in the quarter	—	**1,100**	Screen-by-screen guidance
Completed	—	**947**	—

The most frequent abandonment fits in one sentence: the person starts, a document is missing, they close the page and never come back. **Listing the documents before the first screen treats the cause, not the symptom.**

The claimant's personal account

Action	Who performs it
Pre-filling the screen from the documents brought	**The digital assistant, in front of the claimant**
Reading out what is asked and why	The digital assistant
Typing the credentials	**The claimant, always**

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Action	Who performs it
Confirming	**The claimant, always**

> **The claimant's credentials are never entrusted to the agent and need not be:** it is that click which makes the application theirs, therefore valid — and which means it can never be held against them.

For the department to settle

Schemes whose easy-read version is sent systematically: _____

> **Request a demo with your own documents**
> This document is a fictitious example. To see the agent work on your own documents, request a demo from its page.
> https://bluelemonagent.ai/en/secteur-public/metiers/agent-ia-gestionnaire-prestations

Scope of this document: the service operated by Blue Lemon Agent. For an agent deployed at your premises, the applicable location is that of the architecture set out in the quotation and verified before commissioning; local execution is announced only for the configuration explicitly described and accepted in the quotation; the applicable isolation depends on the deployment mode set out in the quotation, no dedicated isolation being presumed; the encryption mechanisms in transit and at rest, their components and key management are those documented for the architecture chosen; roles and permissions are configured and accepted for the identities and systems actually connected; the events logged, their content, their retention period and who may access them are defined for the deployment chosen.

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