Documents already filed — 5,200 requests avoided

LINDBERGH FORMATION — 16 rue de Maillé, 91310 Montlhéry, France · Companies register (RCS) Evry 817 946 114

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Index of documents per member, tested over 12 months · fictional document

> **Fictional document — demonstration example**
> This document is produced by the Blue Lemon Agent website to illustrate what an AI agent hands to its users. The companies, matters, amounts and people in it are invented. It has no legal, accounting or commercial value.

Fictional document, produced for the demonstration. **A document filed once at the single desk is never asked for again.** The index knows that a document exists and in which branch: **it carries neither its content, nor the amount, nor a single item of health data.**

What eight years of files show

Measured finding	Volume	What it costs the member
Files handled a year, all branches	26,000	—
Files awaiting a document already filed in another branch	**5,200 — one in five**	**14 days added: letter, trip to the village, return post**
Document requests sent a year	9,400	**Of which 5,200 concerned a document already held**

The cause, and why it did not show

The four branch systems do not talk to each other. The desk is single for the member, **it is not single for the document** — and checking branch by branch whether the requested document was already sleeping elsewhere is the work that never gets done between two cases.

The ten most re-requested documents

Document	Branch that most often holds it	Validity retained
Tax assessment	**Contributions**	**Until the next one is filed**
Bank details	Pensions or family	Until a change is declared
Birth certificate	Family	No limit
School certificate	Family	Current school year
Proof of address	All	12 months
… and five others, detailed in the full table	—	**Each with its own expiry rule**

What the index changes, measured over twelve months

Measure	Before	With the index
Document requests sent	**9,400**	**4,200**
Delay of a file awaiting a document	**21 days**	**7 days**
Members asked twice for the same document	5,200	**0**

> **The list of ten documents takes effect through the service's approval.** A document that reaches its expiry surfaces on its own and the request goes out, **dated**

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and justified by expiry alone — an entitlement is never refused on a document that was assumed valid.

To be settled by the fund

Documents added to the list after the first year: _____

Request a demo with your own documents

This document is a fictitious example. To see the agent work on your own documents, request a demo from its page.

https://bluelemonagent.ai/en/secteur-public/metiers/agent-ia-gestionnaire-msa

Scope of this document: the service operated by Blue Lemon Agent. For an agent deployed at your premises, the applicable location is that of the architecture set out in the quotation and verified before commissioning; local execution is announced only for the configuration explicitly described and accepted in the quotation; the applicable isolation depends on the deployment mode set out in the quotation, no dedicated isolation being presumed; the encryption mechanisms in transit and at rest, their components and key management are those documented for the architecture chosen; roles and permissions are configured and accepted for the identities and systems actually connected; the events logged, their content, their retention period and who may access them are defined for the deployment chosen.

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