Unclaimed entitlement and abandoned files

LINDBERGH FORMATION — 16 rue de Maillé, 91310 Montlhéry, France · Companies register (RCS) Evry 817 946 114

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780 members identified, 214 files picked up a month · fictional document

Fictional document — demonstration example

This document is produced by the Blue Lemon Agent website to illustrate what an AI agent hands to its users. The companies, matters, amounts and people in it are invented. It has no legal, accounting or commercial value.

Fictional document, produced for the demonstration. *Unclaimed entitlement is the gap between the people entitled to a benefit and those receiving it: it almost never comes from a refusal, it comes from the right not being known.*

How the 780 are found

The situation already declared to the fund is compared, file by file, with the written conditions of each benefit. No new data is collected: everything is already there, in one branch or another. It is the service the single desk promises, and that four separate systems prevented.

Population	Volume	Entitlement not claimed
Families	**412**	Family benefit opened by the declared composition
Farm owners	216	Farm relief support or social action

Population	Volume	Entitlement not claimed
Members close to retirement age	**152**	**Unregularised periods on the career statement — a regularisation now is worth more than a complaint in eight years**
Total	**780**	**780 information letters written**

The trial, and what it gave

Stage	Volume
Letters sent	120
Claims filed	**94**
Entitlements opened by caseworkers	**81**
Files directed to a social worker	13

The files being abandoned

Signal	Action taken	Monthly volume
Claim filed never completed · document asked for twice with no reply	**Follow-up in everyday wording, with exactly what is missing**	**214 files picked up**
No movement for 60 days	**Summary to the social worker for the 41 files silent for two months**	**41**
Result over the trial quarter	**148 completed in three weeks, 27 directed, 39 closed in full knowledge**	**Against 190 closures with no action a month before**

61 % of files followed up on the 30th day were completed without any further letter. The 39 remaining closures are now **decisions, not oversights.**

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Legal notice (in French): bluelemonagent.ai/mentions-legales

Unclaimed entitlement stops being a word in a report: it is a list, it has 780 lines, and it is worked through in capped waves, with claims that arrive pre-assessed — 4 minutes instead of 24.

To be settled by the fund

Maximum number of information letters per month: _____

Request a demo with your own documents

This document is a fictitious example. To see the agent work on your own documents, request a demo from its page.

https://bluelemonagent.ai/en/secteur-public/metiers/agent-ia-gestionnaire-msa

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