Document checks — 74,000 received, 68,200 filed

LINDBERGH FORMATION — 16 rue de Maillé, 91310 Montlhéry, France · Companies register (RCS) Evry 817 946 114

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92 % in the right file with no intervention · fictional document

> **Fictional document — demonstration example**
> This document is produced by the Blue Lemon Agent website to illustrate what an AI agent hands to its users. The companies, matters, amounts and people in it are invented. It has no legal, accounting or commercial value.

> **Fictional document**, produced for the demonstration. **The check is on the content, not the layout:** a crooked scan, a photo taken in a farmyard or a submission with no reference are handled like the others.

What is checked on each document

Check	What it prevents
Match with the document requested	The file going back for the wrong reason
Completeness	**All four pages of a tax assessment, not the first alone**
Validity at the filing date	The expired document discovered at decision time
Identity of the member	**The document filed in the namesake neighbour's file**

The year's result

Situation	Volume	What is handed to the caseworker
Checked and filed on their own in the right file	**68,200 — 92 %**	Nothing to do: the document is on file
Incomplete or out of date	3,900	**Follow-up letter written, naming what is missing and attaching the example**
Incomplete reference	**1,400**	**1,260 attached by cross-checking** — two candidate files side by side
Medical documents sent to the wrong service	**500**	**Passed to the medical service without anyone else opening them**
Total received	**74,000**	—

A member does not send the wrong document out of ill will: he sends it because he was asked for "supporting evidence". Naming the document and attaching the example halves second submissions.

The time this shifts

Item	Before	With the agent	Over the year
Letter requesting documents	**40 % of the task's time — 10 minutes**	**10 % — 2 minutes 30**	**2,500 hours across 20,000 letters**
"Did you get my papers?" calls	**610 a month**	**74**	**The platform's leading reason for calling**

> **The acknowledgement goes out within the hour** and says what the document is, what it completes and what is still missing. **It opens no entitlement and commits nothing**: it removes the question, which works better than answering it quickly.

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To be settled by the fund

Automatic acknowledgement of documents (yes / no, from): _____

Request a demo with your own documents

This document is a fictitious example. To see the agent work on your own documents, request a demo from its page.

https://bluelemonagent.ai/en/secteur-public/metiers/agent-ia-gestionnaire-msa

Scope of this document: the service operated by Blue Lemon Agent. For an agent deployed at your premises, the applicable location is that of the architecture set out in the quotation and verified before commissioning; local execution is announced only for the configuration explicitly described and accepted in the quotation; the applicable isolation depends on the deployment mode set out in the quotation, no dedicated isolation being presumed; the encryption mechanisms in transit and at rest, their components and key management are those documented for the architecture chosen; roles and permissions are configured and accepted for the identities and systems actually connected; the events logged, their content, their retention period and who may access them are defined for the deployment chosen.

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