Online procedures — 212 sessions and the written explanation

LINDBERGH FORMATION — 16 rue de Maillé, 91310 Montlhéry, France · Companies register (RCS) Evry 817 946 114

Document issued on 09/11/2026

Equal access and the fight against non-take-up · fictional document

> **Fictional document — demonstration example**
> This document is produced by the Blue Lemon Agent website to illustrate what an AI agent hands to its users. The companies, matters, amounts and people in it are invented. It has no legal, accounting or commercial value.

> **Fictional document**, produced for the demonstration. **The taxpayers least at ease with writing and with digital tools are the ones who decide whether the service is truly delivered to everyone** — and they are the first to give up.

Non-take-up is not receiving what you are entitled to, because you could not or did not know how to ask for it. **For a plain-language or easy-read version, pass this content to the Accessibility, Easy Read and Translation agent — a dedicated agent, and it is not part of what this agent includes.**

Assistance with the online procedure

What the agent does	What stays with the taxpayer
It gives the list of documents to prepare BEFORE starting	**They bring their documents**

What the agent does	What stays with the taxpayer
It reads the screen with the person and explains what is asked, and why	They choose what they declare
It prepares the content of the request from the documents brought	**They enter their own login and validate — that click makes the procedure theirs, therefore valid**
It hands over the summary of what was filed and what remains to be done	They leave with it

The taxpayer's credentials are never entrusted to the agent and do not have to be. That is what guarantees that the procedure can never be held against them — and it is also the quickest route: **entry has gone from 24 minutes to 8.**

What it gave over the quarter

Measure	Value	Reading
Assistance sessions	**212**	—
Carried through to the end	**191**	**The other 21 were waiting on a document to be requested elsewhere, and the request was written for all 21**
Most frequent point of abandonment	—	**The person starts, a document is missing, they close the window and never come back**

The eleven answers, and the material prepared for their adaptation

What is provided	What it contains	Who settles it
Everyday wording	The office's written answer for each of the eleven subjects	The lead case handler

LINDBERGH FORMATION — Blue Lemon Agent — Companies register (RCS) Évry 817 946 114 —
Legal notice (in French): bluelemonagent.ai/mentions-legales

What is provided	What it contains	Who settles it
Plain-language version — complementary agent	**Pass this content to the Accessibility, Easy Read and Translation agent**	**A dedicated agent, and it is not part of what this agent includes**
What I prepare for it	**The facts, the rule applied, the documents expected and the time limits, subject by subject**	**The office — the adapted version comes back to it before the counter, because a simplified sentence that changes the law as stated is no longer help**

What it changes at the counter

Measure	Before	After
Visits in the quarter concerning one of the eleven subjects	**340 out of 900**	**340 out of 900**
What the person leaves with	**A spoken explanation**	**The same explanation in writing, settled by the lead case handler**
People coming back a second time with the same question	**118**	**41**

> **The Saturday morning session proposed is run by the agent, with a case handler on call** for anything outside the eleven subjects. **Over a trial quarter, 34 people came, 19 of whom had never come during opening hours.**

For the office to settle

Slot for the weekly session: _____

LINDBERGH FORMATION — Blue Lemon Agent — Companies register (RCS) Évry 817 946 114 —
Legal notice (in French): bluelemonagent.ai/mentions-legales

Request a demo with your own documents

This document is a fictitious example. To see the agent work on your own documents, request a demo from its page.

https://bluelemonagent.ai/en/secteur-public/metiers/agent-ia-gestionnaire-fiscal

---

Scope of this document: the service operated by Blue Lemon Agent. For an agent deployed at your premises, the applicable location is that of the architecture set out in the quotation and verified before commissioning; local execution is announced only for the configuration explicitly described and accepted in the quotation; the applicable isolation depends on the deployment mode set out in the quotation, no dedicated isolation being presumed; the encryption mechanisms in transit and at rest, their components and key management are those documented for the architecture chosen; roles and permissions are configured and accepted for the identities and systems actually connected; the events logged, their content, their retention period and who may access them are defined for the deployment chosen.