



Draft reply — reasoned, two outcomes written

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On the office's own template · fictional document

Fictional document — demonstration example

This document is produced by the Blue Lemon Agent website to illustrate what an AI agent hands to its users. The companies, matters, amounts and people in it are invented. It has no legal, accounting or commercial value.

Fictional document, produced for the demonstration. **Both possible outcomes are written side by side and the decision fields are empty: the legal qualification and the signature stay with the case handler, who receives them in minutes, complete file and reasoning already drafted.**

What the draft contains

Part	Content	Why it matters
Restatement of the request	In the taxpayer's words, not the office's	That is what makes them recognise themselves in the reply
Documents produced and retained	Each with its date	The reasoning can be checked document by document

Part	Content	Why it matters
Documents set aside	With the reason they were	A documented set-aside is worth more than silence
Reasoning	Area on the register, certified area, gap, period concerned	Written on the facts of the file
Two outcomes, both written out	Relief to the extent of the gap, calculation in plain figures; or reasoned rejection, with avenues and time limits for appeal	Decision fields empty

The state of the office's 34 reply templates

Finding	Volume	What is prepared
Templates in service	34	—
Pointing to an office that has changed address	7	Updated version written, replaced line and replacing line side by side
Pointing to a superseded calculation formula	2	Updated version written
Replies produced last year by those 9 templates	486	That is the volume the overhaul secures

The time this shifts

Item	Share of the reply's time	In minutes	Annual volume	Time returned
Draft reply from a template	40 % → 10 %	12 min → 3 min	2,120	318 hours

It is the case handler's signature that makes the reply challengeable before the courts, and therefore defensible. A reply nobody had signed could be challenged by nobody — **and would be worth nothing to a taxpayer who wanted to dispute it.**

The act that keeps the templates from ageing

When	What the agent does	What comes back to the office
In the week following an office note	It flags every template the note amends and writes the updated version	One reading per note

For the office to settle

Order in which the 9 templates are revised, settled by the head of office: _____

Scope of this document: the service operated by Blue Lemon Agent. For an agent deployed at your premises, the applicable location is that of the architecture set out in the quotation and verified before commissioning; local execution is announced only for the configuration explicitly described and accepted in the quotation; the applicable isolation depends on the deployment mode set out in the quotation, no dedicated isolation being presumed; the encryption mechanisms in transit and at rest, their components and key management are those documented for the architecture chosen; roles and permissions are configured and accepted for the identities and systems actually connected; the events logged, their content, their retention period and who may access them are defined for the deployment chosen.